



# Quick Help Guide

This guide is a starting point for tenants who had to move due to utility disconnection or other emergency. A more complete listing of resources may be found in the Help Book, Community Resource Guide or the phone book. The Help Book is a comprehensive directory of human and social services in Champaign County, maintained by Family Service of Champaign County. The Community Resource Guide is a quick reference guide that lists a variety of resources including support services and educational programs for families with young children in Champaign County, and is also available in Spanish. These resources may be found at [www.helpsource.org](http://www.helpsource.org). First Call for Help is a program of Family Service of Champaign County that provides assistance with finding community resources. They may be reached at (217) 352-6300 in the Champaign-Urbana area or (217) 893-1530 in Rantoul & Northern Champaign County, through the Community Service Center of Northern Champaign County.

## CRISIS, EMERGENCY, AND INFORMATION SERVICES

### Emergency - Fire, Police, Ambulance ..... 911

**American Red Cross** .....351-5861  
*404 Ginger Bend Dr, Champaign*  
Services for those affected by natural disasters and single family fires; [www.redcrossillinois.org](http://www.redcrossillinois.org)

**Champaign-Urbana Tenant Union**.....352-6220  
*44 E. Main St, Suite 208 Lincoln Building, Champaign*  
Provides assistance locating affordable housing and help with landlord-tenant problems for residents of Champaign County.

**Crisis Line (Community Elements)**..... 359-4141  
24-hour counseling for those experiencing a personal, relationship, or mental health crisis.

**DCFS - Illinois Department of Children and Family Services** .....278-5400  
*508 S. Race St, Urbana*  
Housing assistance, parent education, and family support.

**Domestic Violence Hotline**..... ... 384-4390  
**(Center for Women in Transition – DV program)**  
Hotline for those experiencing domestic violence. Staff speak Spanish.

**First Call for Help, Champaign** ..... 352-6300  
*405 S. State St, Champaign*  
Information, referral, and emergency assistance.

**First Call for Help, Rantoul**..... 893-1530  
*Community Service Center of Northern Champaign County 520 E. Wabash Ave, Rantoul*  
Information and referrals for northern Champaign County; food pantry on site. Staff speak Spanish.

**Francis Nelson Health Center** ..... 356-1558  
*819 Bloomington Rd, Champaign*  
Provides medical services, prenatal program, immunizations, health education, and social services to medically underserved and uninsured adults and children of Champaign County. A sliding-fee scale is offered to clients without insurance with verification of financial status.

**Land of Lincoln Legal Assistance Foundation** ..... 356-1351  
*302 N. First St, Champaign*  
Provides free legal assistance to low-income individuals and to seniors age 60 and older for selected civil matters including housing and landlord-tenant problems.

**Salvation Army of Champaign County.....373-7827**  
*Social Services Office*  
 2212 N. Market St, Champaign  
 The Social Services office provides emergency food, clothing, utility assistance and other basic needs, & support services.

**Salvation Army Stepping Stone Shelter ... 373-7830**  
 2212 N. Market St, Champaign  
 The shelter provides temporary and transitional housing for homeless men on a nightly basis; two meals (evening and breakfast) are available. Qualifying individuals may work on a long-term life-style change action plan. Scheduled evening intake is 7pm-on.

## HOUSING

### Low Income/Subsidized Housing

**Abbott Acres Apartments .....893-4888**  
 1505 Hobson Dr, Rantoul  
 Serves low-income persons through acceptance of Section 8 vouchers.  
 Tues. - Fri., 9 am - 6 pm; Sat. 9 am - 5 pm.

**Country Brook Apartments .....356-1879**  
 2502 W. Springfield Ave, Champaign  
 Serves seniors, persons with disabilities, low-income families, and singles.

**Crystal View Townhomes.....328-0132**  
 102 E. Stebbins Dr, Urbana  
 Serves low-income families and individuals.

**Douglass Square Apartments.....355-4950**  
 414 Nathaniel Burch Dr, Champaign  
 Serves low-income families and individuals.

**Edge of the Mall Apartments .....328-6409**  
 109 W. Illinois St, Urbana  
 Serves seniors and persons with disabilities.  
 Mon. - Fri., 7:30 - 11:30 am.

**Florida House.....328-3301**  
 1502 E. Florida Ave, Urbana  
 Serves seniors and persons with disabilities.  
 Mon. - Fri., 8 am - 5 pm.

**Homestead Apartments.....344-1292**  
 306 W. Griggs St, Urbana  
 Serves homeless, low-income individuals only.  
 Mon., Wed., Fri., 8:30 am - 4 pm.

**Housing Authority of Champaign County .....378-7100**  
 Unfortunately, the Housing Authority is not taking applications at this time.

**Meadowview Apartments.....586-6773**  
 2004 Middletown Dr, Mahomet  
 Serves low-income families and individuals.

**Mitchell Court ..... 892-2711**  
 200 Mitchell Ct. on Grove Ave, Rantoul  
 Serves the general public with affordable housing.  
 Mon. - Fri., 1 - 5 pm.

**Oakwood Trace Townhomes ..... 355-5500**  
 1102 N. 3rd St, Champaign  
 Serves low-income families and individuals.

**Prairie Green Apartments ..... 384-2900**  
 2502 Prairie Green Dr, Urbana  
 Serves low-income persons; accepts Section 8 vouchers. 24 market-rate apartments; tax credit property. Mon. - Fri., 9 am - 5 pm.

**Rainbow Apartments ..... 328-9890**  
 1004 S. Smith Rd, Urbana  
 Serves low-income families and individuals.

**Roundbarn Manor..... 351-9090**  
 2000 W. John St, Champaign  
 Serves people with mobility-impairments or seniors, 62 and older. Mon. - Fri., 8 am - 5 pm.

**Aspen Court (Scottswood Manor) ..... 344-5066**  
 1557 Hunter St, Urbana  
 48 Section 8 apartments; other housing available to anyone.

**Sunnycrest Manor ..... 328-6170**  
 1805 S. Cottage Grove Ave, Urbana  
 Serves seniors, 62 or older, or people with mobility impairments. Mon. - Fri., 8 am - 5 pm.

**Tolono Manor Apartments..... 598-2451**  
 407 E. Main St, Tolono  
 Serves low-income families and individuals.

**Village Apartments of St. Joseph ..... 469-2187**  
 811 N. Third St, St. Joseph  
 Serves low-income families and individuals.

## **Short Term Housing**

Please check the phone book for additional listings.

### **Extended Stay Hotels:**

**Eastland Suites .....367-8331**  
*1907 N. Cunningham Ave, Urbana*

**Extended Stay America ..... 351-8899**  
*610 W. Marketview Dr, Champaign*

### **Low Cost Hotels/Motels:**

**America's Best Inn & Suites .....531-2493**  
*409 W. University Ave, Urbana*

**Super 8 ..... 359-2388**  
*202 W. Marketview Dr, Champaign*

**Courtesy Motel .....367-1171**  
*403 N. Vine St, Urbana*

**Super 8 ..... 893-8888**  
*207 S. Murray Rd, Rantoul*

**Lincoln Lodge.....367-1111**  
*403 W. University Ave, Urbana*

**Econo-Lodge Inn..... 356-6000**  
*914 W. Bloomington Rd, Champaign*

**Manor Motel .....367-5427**  
*1102 N. Cunningham, Urbana*

**Days Inn ..... 893-0700**  
*801 W. Champaign Ave, Rantoul*

**Value Place .....359-5499**  
*1212 W. Anthony Dr, Champaign*

**Motel 6..... 344-1085**  
*1906 N. Cunningham Ave, Urbana*

## **TRANSPORTATION**

Please check the phone book for additional listings.

**Checker Cab Co. (C-U).....355-3553**  
**Corky's Cab Co. (Rantoul) .....892-5910**  
**Freedom Cab (C-U) .....344-3444**  
**Orange Taxi (C-U) .....367-8888**  
**Enterprise Rent-A-Car (C-U).....351-1400**  
**Enterprise Rent-A-Car (Rantoul) .....892-4888**

### **Champaign-Urbana Mass**

**Transit District (C-U MTD)....384-8188**

*1101 East University, Urbana*

Offers public transportation throughout Champaign-Urbana. Various token and pass programs for adults and school children (high school age and younger) are available. Persons 65 and older, Medicare Card holders, and riders with disabilities may be eligible for a DASH Pass and may then ride free for 3 years (card may be renewed). Apply in person or by phone. [www.cumtd.com](http://www.cumtd.com)

### **Community Service Center of**

**Northern Champaign County .....893-1530**

*520 E. Wabash Ave., Rantoul*

Provides van trip to C-U once per day. \$5/round trip.

### **Bus Station: Burlington**

**Trailway/Greyhound Ticket Office..... 352-4234**

*45 East University Ave., Champaign*

Provides out-of-town bus service for Greyhound Bus Lines and Burlington Trailway. Office is located in Illinois Terminal Building in Champaign.

**Lincolnland Express (LEX) ..... 352-6682**

*715 S. 6th St., Champaign*

Provides van transportation to Midway, O'Hare, and Indianapolis Airports and to Union Station in Chicago from a number of local departure points.

[www.lincolnlandexpress.com](http://www.lincolnlandexpress.com)

**Danville Mass Transit District ..... 1-217-431-0653**

The 10 Danville-Champaign route, operated by DMT, serves Champaign and Urbana via University Ave. from Interstate 74 to Illinois Terminal.

**Senior Transportation (Family Service).... 352-5100**

*405 S. State St., Champaign*

Transportation is provided for seniors, age 60 and older, to and from medical, dental, and important business appointments or to the grocery store.

## FOOD-CLOTHING-NECESSITIES

A list of food pantries may be found at the end of this guide, which details when each pantry is open & who is eligible for assistance.

**Birthright .....351-7744**

*201 W. Springfield Ave, Champaign*

Baby clothes available to those in need.

**empty tomb, inc. ....356-2262**

*301 N. 4th St, Champaign*

Provides dry food (beans and powdered milk), clothing, and household items on a walk-in basis Mon. - Sat., 3 - 5 pm. Clothing is also provided free of charge.

**First Call for Help (Community Service Center of Northern Champaign County)..... 893-1530**

*520 E. Wabash Ave, Rantoul*

Provides information and referrals for clothing, food, and other needs to residents of northern Champaign County. Also provides transportation, prescription, and holiday assistance. Emergency food pantry on site. Staff speak Spanish.

**First Call for Help (Family Service).....352-6300**

*405 S. State St, Champaign*

Central intake for food referrals, information, and referral to other services.

**Goodwill Industries Store .....356-4021**

*912 W. Anthony, Champaign*

Donated clothing and housewares sold at low cost.

**Grace Lutheran Church Food Pantry .....356-6232**

*313 S. Prospect Ave, Champaign*

Walk-ins served 1st, 2nd, and 4th Thursdays of each month from 10 am - noon. Can also call for a food referral appointment from First Call for Help at 352-6300.

**Greater Holy Temple Church.....384-1069**

*1409 W. Dublin St, Urbana*

Food and clothing pantry on Mon. and Fri. from 9 - 10 am.

**Habitat for Humanity ReStore .....355-6460**

*119 E. University Ave, Champaign*

Sells a variety of donated household items including furniture, appliances, and some building materials. Proceeds benefit Habitat for Humanity housing program.

**Helping Hands of Mahomet..... 586-3392**

*203 E. Adams St, #2, Mahomet*

Food, clothing, and household items for those in need in the Mahomet-Seymour area.

**Illinois Department of Human Services ... 278-5605**

*801 N. Walnut St, Champaign*

Emergency food stamp program and cash. Staff speak Spanish.

**Illinois Hunger Hotline..... 1-800-359-2163**

Provide information and referrals for food pantries and food stamps. Open Mon - Fri, 9 am - 5 pm. Staff speak Spanish.

**Living Alternatives,**

**A Crisis Pregnancy Center..... 398-6511**

*209 W. Clark St, Suite 24, Champaign*

Pro-life ministry provides maternity clothing and children's clothing sizes 0 to 5T, food for infants/toddlers.

**Mahomet United Methodist Church**

**Mahomet ..... 586-2147**

Empty Tomb ministry – part of food pantry/clothing giveaway

**Restoration Urban Ministries ..... 355-2662**

*1213 Parkland Ct, Champaign*

Clothing, food pantry, adult and youth programs, and drug recovery program. Mon. - Fri., 10 am-5 pm.

**Salt and Light..... 355-5654**

*1512 W. Anthony Dr, Champaign*

Provides free food and clothing to those in need in Champaign County (once every 30 days per household). Walk-in hours for food: Wed. from 1 - 5 pm. Walk-in hours for clothing: Mon. and Wed. from 1 - 5 pm and the 1st Sat. of the month from 8 am - noon. Waiting list is kept for those needing furniture and appliances. Donations accepted Thur. from 10 am - 4 pm. Clothing may be donated 24-hours-a-day in outside bins.

**Scot-Free Clothing Exchange**

**(McKinley Foundation) ..... 344-0297**

*809 S. Fifth St, Champaign*

Clothing. Summer: Tues. and Fri., 2 - 4 pm; Wed., 7 - 9 pm. School Year: Wed. and Fri., 7 - 9 pm; Tues., 2 - 4 pm.

**SHARE Food Program..... 1-800-637-5508**

Pay \$16 cash or food stamps and donate 2 hours of service for a monthly food package worth \$28-\$30. Participants can contact the nearest host site to sign up:

- St. Matthew Catholic Church, Champaign* 359-4224
- Lake of the Woods, Mahomet,* 586-5805
- Loving Action SHARE, Rantoul* 892-4452
- Assembly of God, Urbana* 344-5455

**St. Jude Catholic Worker House .....355-9774**

*317 S. Randolph St, Champaign.*  
Providing shelter to women with children on a limited basis.

**New Covenant Fellowship Soup Kitchen ..355-2038**

*124 W. White St, Champaign.*  
Soup kitchen 11 am - 12:30 pm daily.

**St. Patrick's Church Food Pantry .....367-2665**

*708 W. Main St, Urbana*  
For Urbana residents with ID and an Urbana address.  
Tues. - Fri., 4:30 - 5 pm.

**TIMES (Transitional Initiative Men's Empowerment Services) Center ....398-7785**

*70 E. Washington St, Champaign*  
Lunch and dinner offered to men, women, and children. Lunch served 12 - 12:30 pm, dinner 6 - 6:30 pm. Women and children welcome from noon - 1 pm and 6 - 6:30 pm.

**Warm a Kid Program ..... 351-3701**

*Champaign Schools Family Information Center, 405 E. Clark St, Champaign*  
Program collects and distributes new or clean used coats, hats, and gloves to children and families in need. Staff speak Spanish.

**Transitions ..... 384-2158**

*Lincoln Square Village, Urbana*  
Resale shop benefiting the Center for Women in Transition.

**Twice Is Nice..... 367-9823**

*607 West Elm St, Urbana*  
Thrift shop offering clothing and housewares. Open Tuesday, Thursday, and Saturday from 9:00 AM to 3:00 PM

**Vineyard Food Pantry.....384-3076**

*1802 North Lincoln Avenue, Urbana*  
Food pantry, call for hours of service.

**We Care Center ..... 892-8620**

*123 1/2 N. Garrard, Rantoul*  
Food pantry and clothing center open to Rantoul residents on Tuesdays and Thursdays from 2 - 6 pm. No referral required.

## MOVERS & STORAGE

Please check the phone book for additional listings.

**ABF U-Pack Moving..... 1-800-929-5368**

**CU Moving .....390-5513**

**Hutchcraft Van Service .....328-3333**

**PODS ..... 1-877-449-7637**

**Twin City Movers Inc. ....355-1516**

**North American Van Lines (Rantoul).....893-4420**

**Illini Stor-it ..... 359-6464**

*611 W. Kenyon Rd, Champaign*

**Corky's E-Z Storage ..... 893-3625**

*Highway 45S, Rantoul*

**Lincolnwood Warehouse System..... 328-4029**

*3210 N. Lincoln Ave, Urbana*

## CHILDCARE

Please check the phone book for additional listings.

### **Child Care Resource Service ..... 333-3252**

905 S. Goodwin Ave, Bevier Hall - Room 314, Urbana  
Referrals to a variety of child care options and financial assistance (subsidy) for child care for those who qualify. <http://ccrs.hcd.uiuc.edu/>

### **Anabel Huling Early Learning Center ..... 892-4445**

106 N. Chanute, Rantoul  
5:30am-5:30pm, M-F

### **Child Care Support for**

#### **Military Families ..... 217-356-2984**

VFW Post 5520, 609 Edgebrook Dr, Champaign  
Veterans of Foreign Wars provides financial support.

#### **Crisis Nursery ..... 337-2730**

1309 W. Hill St, Urbana  
Free 24-hour emergency child care services for families with children up to age 5. Staff speak Spanish. [www.crisisnursery.net](http://www.crisisnursery.net)

### **Champaign Schools School-Age**

#### **Child Care Program ..... 351-3719**

405 E. Clark St, Champaign  
Before- and after-school program for kindergarten through fifth grade students.

#### **Don Moyers Boys & Girls Club ..... 352-4229**

201 E. Park St, Champaign.  
Offers year-round programs, both the after-school and summer camp programs provide individual and group services designed to prevent delinquency, promote social competency and help prepare for successful adult life. Very low cost membership is available for boys and girls ages 6 – 18. Also provides transportation from Urbana to their site.

### **Mahomet United Methodist Church,**

#### **Mahomet ..... 586-2147**

Mahomet Area Youth Club (MAYC) ministry - The Mahomet Area Youth Club's mission is to encourage and train young people to develop their individual gifts and to be responsible citizens. The Mahomet Area Youth Club provides programs for afterschool, evening, and full time summer care and education for over 300 children ages 6-18 yrs.

### **Urbana Schools After / Before**

#### **School Child Care Program ..... 384-3536**

Before- and after-school program for kindergarten through fifth grade students in Urbana.

## ADULT DAYCARE

### **Champaign County Nursing Home 384-3784**

500 Art Bartell Rd, Urbana  
Monday through Friday from 8:00 am - 4:30 pm.

### **Circle of Friends Adult Day Center ..... 359-7937**

609 West Washington, Champaign  
7:30 AM - 5:30 PM Monday - Friday  
Saturday 9:00 AM - 4:00 PM

## Area Food Pantry Eligibility and Schedules

Program Name	Geographic Service Area	Client Eligibility	Days and times of Food Service to Public	Address	City	State
Broadlands Food Pantry	Broadlands area	150% FPL*	2nd & 4th Saturday mornings	300 S. Lincoln	Broadlands	IL
Champaign COB Food Pantry	North Champaign, Urbana	Low-income public	Can be reached for service M-F 8-noon	1210 North Neil	Champaign	IL
CSCNCC Food Pantry	Northern Champaign County	130% FPL*	Weekdays 10a to 4p	520 E. Wabash	Rantoul	IL
Grace Lutheran Church	Champaign County	130% FPL*	Thursdays 10 am - noon	313 S. Prospect Avenue	Champaign	IL
Grandma's Soup Kitchen	Champaign County	Low-income public	Saturdays 12-2p	Salem Baptist Church 500 E Park	Champaign	IL
Greater Holy Temple Food Pantry	Champaign & Urbana	150% FPL*	Thursdays 9-11am	1409 W Dublin St	Champaign	IL
Ludlow Food Pantry	Ludlow and Gifford	150% FPL*	4th Saturday 9-10am	306 Thomas Street	Ludlow	IL
Mahomet Helping Hands	Mahomet-Seymour	Low-income public	3rd Sat. 9am - 11:30am & emergency	804 S. Market Street	Mahomet	IL
Restoration Urban Ministries	Champaign County	130% FPL*	Mon, Tues, Thurs, Fri 10a-1p	1213 Parkland Court	Champaign	IL
Salt & Light	Champaign County	130% FPL*	Wednesday 1-5 pm	1512 W. Anthony Drive	Champaign	IL
Salvation Army Pantry-Champaign	Champaign County	130% FPL*	M 9-4, T-F 9-6, Sa 9-12	2212 North Market Street	Champaign	IL
St Vincent DePaul-Urbana	Champaign County	130% FPL*	T-F 4:30-5:00 pm	708 W. Main Street	Urbana	IL
TIMES Center	Champaign County	Low-income public	L:12-12:30/D:6-6:30	70 E Washington	Champaign	IL
Vineyard Food Pantry	Champaign County	130% FPL*	Wednesday 10am-noon	1802 N. Lincoln	Champaign	IL
WUMC Evening Pantry	Champaign County	150% FPL*	3rd Thursday, 5:00-7:30p	1203 W. Green Street	Urbana	IL

\*FPL=Federal Poverty Limit, which depends on family size.