

WELCOME TO URBANA

Our City staff has developed this Quick Reference Directory to assist you in locating those telephone numbers that are sometimes difficult to find in the regular telephone book.

This listing, in alphabetical order by subject, is not limited to City of Urbana offices; it includes frequently called County, State and Township facilities, bus service, as well as many other helpful numbers.

We hope you find this information helpful and we welcome you to Urbana.

Sincerely,
Laurel Lunt Prussing
Mayor

HELPFUL LINKS

Champaign-Urbana Mass Transit District

www.cumtd.com

Help Source

www.helpsource.org

Krannert Center for the Performing Arts

www.krannertcenter.com

Parkland College

www.parkland.edu

Urbana Business Association

www.urbanabusines.com

Urbana Free Library

www.urbanafreelibrary.org

University of Illinois

www.uiuc.edu

Urbana Champaign Sanitary District

www.u-csd.com

Urbana's Market at the Square

www.urbanainllinois.us/market

Urbana Park District

www.urbanaparks.org

Urbana Public Arts Program

www.urbanainllinois.us/arts

Urbana Public Television

www.urbanapublictelevision.org

Urbana School District #116

www.usd116.org



City of Urbana
400 South Vine Street
Urbana, Illinois 61801



City of Urbana

Quick Reference and Resource Guide

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400 South Vine Street
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www.urbanainllinois.us



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Listings A - F

Abandoned Vehicles	
Private Property	328-8253
Public Property	328-8253
Air Pollution (IEPA).....	278-5800
Animals	
Barking Dogs, Dogs Running Loose	333-8911
Dead Animals.....	384-2320
Licenses, Rabies Tags	384-3798
Bicycle Registration Information.....	384-2345
Building Inspections	384-2443
Building Safety.....	384-2443
Bus Service	
Mass Transit District.....	384-8188
Central Ill. Consumer Services	333-6358
City Clerk, Urbana.....	384-2366
Champaign County	
Assessor.....	384-3760
Board of Review (Real Estate Taxes).....	384-3758
Circuit Clerk.....	384-3725
Recorder of Deeds.....	384-3774
Regional Planning Commission.....	328-3313
Chamber of Commerce	359-1791
Chemical Spills	352-0163
Community Elements	398-8080
Convention & Visitors Bureau.....	351-4133
Champaign County Clerk's Office	384-3720
Birth & Death Certificates	384-3720
Election & Voter Registration.....	384-3720
Marriage Licenses.....	384-3720
Cunningham Township	
Assessor.....	367-7059
Supervisor	384-4144
Debris & Junk	384-2416
Discrimination Complaints	384-2466
Driver's License Information.....	278-3344
Economic Development.....	384-2444
Family Service of Champaign County.....	352-0099

Fire Department

Emergency Calls.....9-1-1

Fire Non-Emergency	384-2420
Fire Prevention Bureau	384-2445

Listings F - R

First Call for Help.....	352-6300
Garbage Haulers (<i>Providers listed in phone book</i>)	
Gas Leaks.....	800-755-6000
Grants Management.....	384-2447
Housing Authority, Champaign County	378-7100
Housing Loans & Grants (HUD Only)	384-2447
Human Relations Division	384-2466
Human Resources Division	384-2459
Humane Society Animal Shelter	344-7297
Jobs, City of Urbana	384-2458
Landscape Recycling Center.....	344-5323
Leaf Pickup and Christmas Tree Collection... ..	384-2381
Legal Division (City Attorney)	384-2464
Library, Urbana	367-4057
LIHEAP.....	384-1226
Market at the Square Director.....	384-2319
Mayor's Office.....	384-2456
METCAD (Non-emergency No.).....	333-8911
Neighborhood Groups, Urbana	384-2444
Nuisance	384-2416
Park District, Urbana	367-1544
Parking	
Disability Placards	384-2345
Malfunctioning Meters	384-2345
Permit (Special Parking).....	384-2345
Rental Spaces	384-2345
Tickets.....	384-2345
Passports	384-3725
Planning.....	384-2440

Police Department

Emergency Calls.....9-1-1

Non-Emergency	384-2320
Records.....	382-2320
Youth Officer.....	384-2320
Post Office (Tatman Ct.), Urbana	337-6297
Power Outage (Ameren-Illinois Power).....	800/755-7000
Public Arts Program	384-2311
Public Defender's Office.....	384-3714
Public Health District, Champaign-Urbana....	352-2961
Public Works Department.....	384-2342
Recycling Information	384-2302
Right-of-Way Inspections.....	384-2385

Listings S - W

Salvation Army	
Family Services	373-7827
Homeless Shelter	373-7830
School District, Urbana #116	384-3636
Sewer	
Problems Daytime	384-2342
Problems Night/Emergency.....	384-2320
Use Tax Payment Information.....	384-2368
Snow Removal (City property)	384-2342
State's Attorney.....	384-3733
Streets	
Intersection Visibility Problems	384-2385
Lighting, Residential Neighborhoods	384-2342
Repairs, Potholes	384-2342
Signs Missing or Needed.....	384-2342
Traffic Signal Malfunctioning.....	384-2342
Social Security Office	877-819-2593
Sweetcorn Festival Information.....	344-3872
Tenant Union	
Students	333-0112
Others	352-6220
Traffic	
Traffic Court (Moving Violations)	384-3717
Traffic Safety Concerns	384-2385
Traffic Signal Malfunctioning.....	384-2342
Train Station (AMTRAK)	
Reservations.....	800/872-7245
Passenger Station	352-5905
Trees, Shrubs on City Property	384-2393
U-Cycle Information	384-2302
Urbana-Champaign Big Broadband (UC2B)....	366-8222
Urbana Public Television (UPTV).....	384-2452
Utilities	
Ameren-Illinois Power.....	800/755-5000
Sewer Bills.....	367-3409
Urbana & Champaign Sanitary District....	367-3409
Utility Locations (J.U.L.I.E.).....	8-1-1
Water Hookup (Il. American Water).....	352-7001
Urbana Business Association	344-3872
Urbana Civic Center	384-2375
Water Leaks and Main Breaks	352-7001
Weeds and Tall Grass	
Private Property	384-2416
City-Owned Property	384-2342

