Addendum No. 2 (issued on February 8, 2023) to the
Request for Information Solicitation #2223-23
Answers to Questions received through February 7, 2023

Linked questions and answers appear in one box together.

- All of these questions were from one vendor.
- Answers are written in *italics*.
- <u>None of these change the RFI questions or RFI process.</u>

Remember that you must submit the Addenda Acknowledgement form with your submission:
https://www.urbanaillinois.us/sites/default/files/attachments/Urbana_Illinois-Acknowledgement_of_Addenda_Form.pdf

Q: Can the vendor bid on selective skillsets or is it mandatory to bid on all? *A: There is no bidding in this RFI. If you want to respond, please answer the questions.*
Q: Do we need to submit details/resumes regarding identified resources? *A: No resumes or details on resources are requested.*
Q: What are the primary business drivers for issuing this RFP? *A: Please see Page 1: "Goals for the City of Urbana"*
Q: Can we please have details regarding the IT/System landscape at the city? *A: Please see the first answer on page 3 of Addenda 1.*
Q: Can you please share the current support team structure for IT support at the city? *A: Please see page 1: "City IT Background"*
Q: Are all the resources required to work onsite? Or remote or offshore work is an option? *A: We do not require vendor staff to work onsite. Remote work is an option.*
Q: Can you please share the Current and To-be landscape details? *A: Please see the first answer on page 3 of Addenda 1.*
Q: Do you have a listing of types of systems landscape and in numbers, in scope if not a vision of application portfolio? Please elaborate How many Endpoints in total, breakdown of operating systems, number of locations, number of employees etc. *A: Please see the first answer on page 3 of Addenda 1.*

Q: Is a penetration test part of scope or has that already been concluded? if so, can it be shared? *A: See question 22 of the RFI. Penetration Testing has not been conducted.*
Q: What compliances are being sought, if any. For example, PCI, SOC1/2/3, CMMC etc. and what levels, if any and what periodicity they need renewed? *A: There are no specific compliances driving this RFI process.*
Q: Approximate team strength in IT or the CISO office who will be dedicated to this effort and their expertise? *A: All members of our team of four: Network Administrator (25 years in their role), Network/Systems Technician (2 years in their role), Computer Systems Technician (12 years in their role), and the IT Director (9 years in their role).*
Q: Has a CISA/NIST maturity test been conducted by the county - will you be willing to share the same? *A: No it has not, nor would we share the results if it were. Please note that we're a City.*
Q: What are any other previous reports if any in this context performed or conducted - will you be willing to share the same? *A: There were none, nor would we share the results if there were.*
Q: What is the scope of vulnerability scanning, what would be the period of testing would it be monthly, quarterly, or annually? *A: See question 22 of the RFI. This was our question for you to answer.*
Q: What type of cyber security training has the team undergone or needs to undergo? Do they need a certificate of completion? *A: Cyber security training is not in the scope for the RFI.*
Q: Do you need to cover other areas such as phishing, and any other specific requirements? *A: Cyber security training is not in the scope for the RFI.*