



Lierman Neighborhood Community Assessment

May 2014





Purpose of Assessment

Gather information on the experience of Lierman residents in order to help residents identify and support present and future community development that will enhance the quality of life in the Lierman neighborhood and create valuable opportunities for its residential community.



Fig. 1: Lierman Neighborhood Action Committee's Opportunity Board in front of the Urbana Townhomes demolished in April



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Neighborhood Defining Area

For the assessment, the Lierman neighborhood is defined by the area in Southeast Urbana bounded by East Washington Street (North), Kinch Street (East), East Florida Avenue (South) and South Philo Road (West).



Fig. 2: Boundaries of Lierman Neighborhood used for the Assessment



Introduction

The Lierman neighborhood has been subject to a significant degree of stress and uncertainty over the past decade. Two of Lierman's major rental properties, Aspen Court and Urbana Townhomes, along with a number of single family homes have fluctuated in and out of foreclosure. In 2010, nearly 20% of the Census Block Group comprising most of the neighborhood was vacant, which was 7% higher than the vacancy rate of the overall City (2010 Census Summary File 1). All 156 units of the Urbana Townhomes have sat vacant since 2012 and were demolished by the City in mid-April, 2014. In the fall of 2013, the Housing Authority of Champaign County and the City of Urbana entered into an Intergovernmental Agreement to partner in the revitalization of the Urbana Townhomes site as well as Lierman's Aspen Court development. As part of the agreement, both parties will work together to select a Development Partner to re-develop and manage the two sites. In addition to Lierman's challenges with housing stock and property maintenance, break-ins and crime continue to jeopardize the fabric of the community and heighten anxiety in residents.

Despite these obstacles, Lierman residents have committed to increasing the quality of life in their neighborhood. The Lierman Neighborhood Action Committee (LNAC), a not-for-profit organization of Lierman residents and friends, has led a number of community initiatives such as a neighborhood clean-up day. It has actively supported the installation of the Neighborhood's community garden, new street lights, and the Lanore/Adams/Fairlawn Multi-Use path, which have all occurred in the last couple years. LNAC had a vision for a neighborhood assessment that would help identify the priorities, needs, and resources in the Lierman community and, consequently, guide ongoing and future community development initiatives in Lierman. The group wanted to get a better sense of the different experiences of homeowners and renters in order to better leverage Lierman's assets to meet its needs and create positive change.

LNAC shared its vision with Professor Andrew Greenlee of the U of I, who was serendipitously teaching a class on survey design and analysis. In spring of 2013, Professor Greenlee's Urban Planning 508 class worked with LNAC to create several designs for a Lierman survey. In fall of 2013, the City continued the class' work, committing to the Lierman Neighborhood Community Assessment. It specifically wanted to gain a better understanding of the needs and experiences of Lierman residents in order to guide its future community development initiatives, especially the redevelopment of the Urbana Townhomes and Aspen Court sites. This assessment was performed over the course of several months and was made possible by the joint effort of many community partners, City staff, and Lierman residents.



Process

The team that performed the assessment was comprised of City Planning staff and Lierman Neighborhood Action Committee volunteers, most of who live in the Lierman neighborhood. After a few preliminary meetings, the team chose the methods for the Lierman Neighborhood Community Assessment: a door-to-door survey, open house, and a planning charrette. These three methods were chosen to collect different information on the neighborhood that could be layered to produce a thorough and meaningful evaluation of Lierman. A sub-committee was formed to administer the door-to-door survey and lead public outreach for the entire assessment. This team met every month to track progress with the survey and plan upcoming events.

In order to advertise the survey and each assessment event, flyers were posted on the doors of all households in the Lierman neighborhood. The information was also posted on LNAC’s opportunity board on Lierman Avenue, LNAC’s listserv, as well as in the management office of Aspen Court.

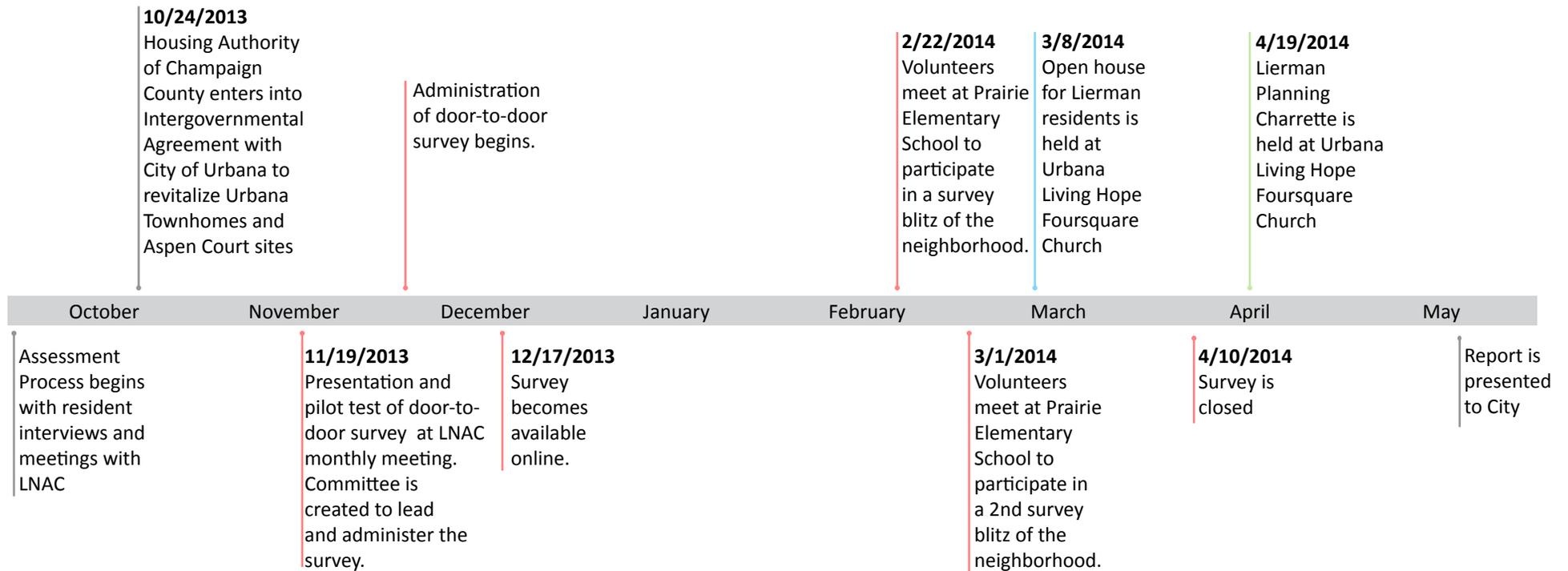


Fig. 3: Timeline of Assessment Process



Lierman Neighborhood Survey

The purpose of the survey was to identify priorities, needs, and resources of Lierman residents. The responses will help inform ongoing and future community development initiatives in the neighborhood and help residents, the City, and community organizations leverage the neighborhood's resources to create positive change. Lastly, the survey was also intended to gauge whether or not community programs and public services in the neighborhood are effectively meeting the needs of residents.

The survey consists of 34 questions focusing on Lierman's demographics, built environment, social environment, economy, and health. Being that the survey was completely voluntary, residents were able to pick and choose which questions they were comfortable answering but were encouraged to fill out as much of the survey as possible. Survey responses were only identified by the area in which respondents lived; not by their household address. Survey responses were tabulated into three categories representing three geographical zones within the Lierman neighborhood (Figure 1). These three categories allowed for comparing the responses of residents from distinct areas within the neighborhood and examining the experiences within each area closer. Zone 1 contains the largest percentage of rental and federally subsidized housing among the three zones. Zone 1 and 2 have a similar composition of rental and owned housing but have distinct communities or sub-neighborhoods within each.



Fig. 4: Three Zones for Lierman Survey



In order to ensure a favorable response, the LNAC survey committee, along with volunteers from the community, administered the survey door-to-door through the course of several months. The survey was also made available on the City's website for those who wanted to take it online and in the management office of Aspen Court during rent collection weeks. Two survey blitzes were planned on the Saturdays of February 22 and March 1 in order to achieve equal representation from each of the neighborhood zones. Between these two survey blitzes, over 50 volunteers from the community and the University of Illinois showed up at Prairie Elementary School to survey households. After a brief introduction to the survey and the overall assessment, volunteers were sent out into the neighborhood in groups led by Lierman residents.

At the close of the survey, we collected 160 household responses out of the 614 households in Lierman, giving us a 26% response rate. These summary findings give an overview of the survey results according to each category of questions - demographics, built environment, social environment, economy, and health. For more detailed survey results, please refer to the appendix of this report.



Fig. 5: Resident taking survey at Aspen Court Management Office



Fig. 6: Robin Arbiter, President of LNAC, speaking to group of volunteers before a Survey Blitz of the neighborhood



Demographics

Sex and Age

The majority of the respondents from all zones were female (65%) and the highest percentage of respondents were between the ages of 25 and 39 years old (25%). Q18 and 19

The highest percentage of Zone 1's population belonged to the 10 to 19 year-old age group (26%). The highest percentage of Zone 2's population belonged to the 25 to 34 year-old age group (28%). Zone 3 had the highest percentages of its population in the 20 to 34 year-old age group (25%) and the 50 to 64 year-old age group (24%). Q22

Race/Ethnicity

The majority of Zone 1 chose "Black or African American" as one of their racial identities (69%), followed by "White" as the second largest racial group chosen (35%).

The majority of Zone 2 chose "White" as one of their racial identities (78%), followed by "Black or African American" as the second largest racial group chosen (8%).

The majority of Zone 2 chose "White" as one of their racial identities (83%) followed by "Black or African American" as the second largest racial group (17%). Q20

Household Size

The highest percentage of Zone 1 was comprised of 3 person households (27%) whereas the highest percentage of Zone 2 and 3 were made up of 2 person households (34% and 44% respectively). Q21

Duration of Residence

The highest percentage of Zone 1 has lived in the neighborhood for 3 to 5 years (22%) whereas the highest percentage of Zone 2 and 3 have lived in the neighborhood for over 20 years (29% and 42% respectively). Q23

Education

The highest percentage of residents in Zone 1 had a high school diploma as its highest educational degree (48%). The highest percentage of residents in Zone 2 had a master's degree as its highest educational degree (27%) closely followed by the percentage that had a Bachelor's diploma as its highest educational degree (25%). The highest percentage of residents in Zone 3 had a Junior College, Associate, or Bachelor's degree (53%) as its highest educational degree closely followed by the percentage that had a high school diploma as its highest educational degree (28%). Q26



Built Environment

Housing

The majority of all zones rated the neighborhood's housing quality as average. Zone 1's second largest percentage of respondents rated Lierman's housing quality as poor (36%) whereas Zone 2 and 3's second largest percentage of respondents rated Lierman's housing quality as good (33% and 25% respectively). Q13

The highest percentages of residents in Zone 2 and 3 were satisfied with their current housing (74% and 76% respectively) whereas the highest percentage of Zone 2 was dissatisfied with its housing (42%). Q13

Access to Opportunities, Services, or Amenities

Zone 1 was unsatisfied or very unsatisfied with their access to parks, recreation facilities, recreation/social activities, education, employment services, and entertainment; it was satisfied or very satisfied with its access to groceries, healthcare, transportation, shopping, and affordable housing. Zone 2 and 3 were satisfied or very satisfied with their access to all the previous opportunities, services, or amenities. Q8

Use of Nearby Amenities

The majority of residents from all zones stated that they never use Brookens gym or sports fields, Prairie Park, Lanore/Fairlawan/Adams Multi-Use Path, or Lierman Community Garden. Q15

Quality of Nearby Amenities

Amenities	Highest Percentage (%) Quality Rating		
	Zone 1	Zone 2	Zone 3
Parks/Recreational Facilities	Very Poor (35%)	Adequate (43%)	Adequate (41%)
Community Gathering Areas	Very Poor (46%)	Poor (42%)	Adequate (49%)
Streets/ Sidewalks	Very Poor (33%)	Adequate (43%)	Poor (37%)
Grocery/Shopping Options	Good (42%)	Good (39%)	Good (42%)

Q17



Social Environment

Quality of Life

The highest percentage of Zone 1 residents stated that the overall quality of life in the neighborhood was fair (53%), with the second highest percentage stating that the quality of life was poor. The highest percentages of Zone 2 and 3 stated that the overall quality of life in the neighborhood was good (50% and 49% respectively), with their second highest percentages stating that the quality of life was fair. Q4

Neighborhood Improvement

The majority of residents from all zones believed that safety and crime prevention, maintenance of roads, and positive activities for youth play significant roles in making Lierman a good place to live. Q5

The majority of residents from all zones would like to see the neighborhood improved in regards to safety, maintenance, street lights, and youth activities. Q6

Neighborliness

The majority of residents from all zones felt that people in the neighborhood help each other sometimes. Q34

Safety

The majority of residents in all zones stated that safety concerns were the main issues making it difficult to get to places in or around the neighborhood followed by poor sidewalks. Q9

Zone	Highest Percentage (%) Safety Ranking (1-Very Unsafe to 6-Very Safe)
Zone 1	3.5 (60%)
Zone 2	2 (35%)
Zone 3	3 (38%)

Those residents from all zones who stated they felt unsafe mentioned break-ins/theft/vandalism, violence/shootings, lack of light at night, people loitering, and drugs as the main reasons. Q33

Lierman Community Garden

The majority of residents from all zones did not participate in the Lierman garden due to a lack of information on the garden or how to become involved. The majority of those who did participate did so because of a connection with a friend or neighbor who was involved in the garden. Q16



Economy

Home Ownership vs. Rent

The majority of Zone 1 rents their home (88%). The majority of Zone 2 owned their home (83%). The majority of Zone 3 owned their home (70%). Q24

Income

The highest percentage of households in Zone 1 made a total combined income of less than \$5,000 last year (27%). Highest percentage of households in Zone 2 and 3 made a total combined income of \$40,000 to \$59,999 last year (23% and 29% respectively). Q25

Employment

The highest percentage of respondents from all zones were employed full time (47%). Zone 1 had the highest percentage of unemployed out of all the zones (18%). Zone 2 and 3 had the highest percentages of retirees (13% and 20% respectively). Zone 2 had the highest percentage of employed part-time or underemployed out of all the zones (17%). Q27

“Health problems or disability” and “Lack of available jobs” were the main barriers to employment for all the zones (22% and 15% respectively). Q28

“Better pay,” “Increased Benefits,” and “Change career or position” were the major ways in which residents from all zones would like to improve their employment. Q29

Transportation

The majority of the residents of all the zones drove a car for transportation. Zone 1 had the highest percentage of residents that take the bus or walk (22% and 18% respectively). Q10

Food/Groceries

The majority of residents in all zones ate the most at home followed by McDonald’s. Q12

The majority of residents in all zones shopped for groceries the most at County Market followed by Meijer. Q11

Affordable Housing

Housing affordability was the main reason for staying in the neighborhood for Zone 1 residents and was the second main reason for Zone 2 and 3 residents behind their residence feeling like home. Q3



Health

General Health

The majority of residents from all zones described their general health as being good. Zone 1 had the largest percentage of residents who described their health as poor (13%). Q30

Health Care

The majority of residents from all zones had health care in the last year (55%). However, 33% of residents from all zones went without dental care and 32% of Zone 1 residents did not have general health care in the last year. Q31

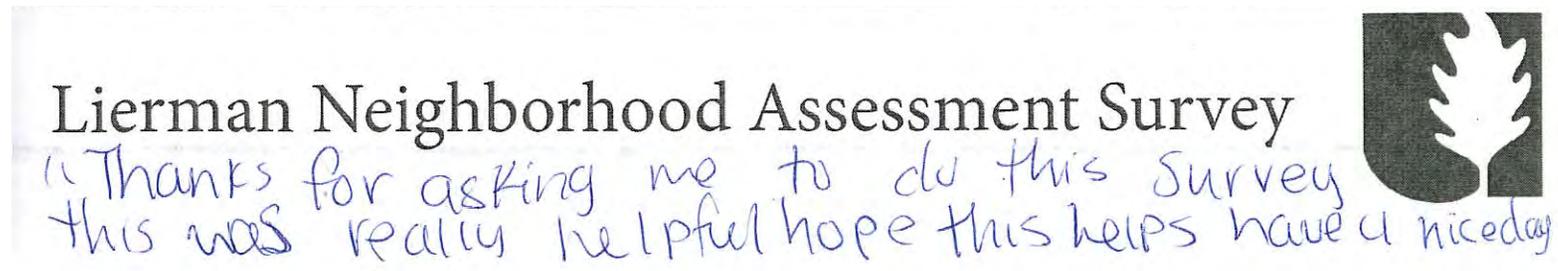


Fig. 7: Thank -You from a survey taker



Lierman Open House

On March 8, Community Development Services and LNAC hosted an open house for residents and community members at Urbana Foursquare Church to discuss issues relevant to the neighborhood and connect with representatives from local organizations and different City Departments. Representatives from Urbana's Grants Management Division, Champaign-Urbana Public Health District, LNAC, Urbana Fire Department and Urbana Police Department were present to share useful information with residents. The Fire and Police Departments presented on issues pertaining to safety in the neighborhood, specifically the recent home break-ins and the upcoming burning of the Urbana Townhomes on the corner of Lierman Avenue and Washington Street.

Residents discussed their concerns over safety and shared their lament about the powerlessness they felt in the wake of several home break-ins in the neighborhood. They stressed the importance of establishing relationships with their neighbors and being aware and vigilant of their home as well as their neighbor's in order to deter break-ins and crime. Residents spoke of the need for the time and space for non-confrontational and friendly gatherings where neighbors could get to know each other better and establish social networks for collectively preventing and confronting neighborhood issues. A number of residents also expressed the importance of maintaining and improving the physical appearance of the neighborhood in order to prevent it from looking like a neglected and decrepit area prone to incidents of illegal behavior. Lastly, residents discussed the need to address the poverty and lack of opportunities facing certain residents, especially youth, in order to improve the neighborhood and prevent crime.



Fig. 8: Fire Marshal Phillip Edwards and Police Officer Jeremy Hale present to the group



Fig. 9: Alderman Dennis Roberts and Lizzie Carter catch up over lunch



Mapping Exercise

During the open house, resident attendees filled out the Lierman Survey . Attendees were also encouraged to participate in a mapping exercise for identifying different experiences and physical features in the the Lierman neighborhood. Participants identified assets, challenges, and promising potential on a map of the neighborhood using different colored sticky notes. These items were defined as follows:

Assets

-Anything that improves the quality of the neighborhood

Challenges

-Anything that prohibits or hinders residents from enjoying the neighborhood

Promising Potential

-Anything that has the possibility of helping residents and making the neighborhood a better place to live



Fig. 10: Mapping Exercise



Fig. 11: Residents discussing different experiences in the neighbor-



Lierman Planning Charrette

On April 19th, Community Development Services and Lierman Neighborhood Action Committee hosted a charrette or intensive workshop for Lierman residents, City staff, and other community members at Urbana Foursquare Church to collaboratively generate a list of interventions for enhancing resident's quality of life in the neighborhood. The goal of the charrette was to brainstorm interventions that were achievable for the neighborhood based on its current capacity and resources as well as any local opportunities and support.

In order to situate the group in the context and experience of the neighborhood, the charrette began with a presentation of the Lierman Survey results and a conversation about prevalent themes. Participants were then separated into three tables, each having 10 to 15 minutes to focus on four broad topics as they related to the neighborhood: Safety, Housing/Maintenance, Youth/Family, Social Opportunities and Wellbeing. These topics were chosen based on their prevalence within the survey results. During the first five minutes, participants came up with 3 interventions for improving the neighborhood that related to their topic. After participants had their individual lists, they shared their interventions and collectively chose a couple interventions for their topic from the individual lists.

For the second round of group work, participants devised a list of resources and measures that would be needed for each of their interventions. After finishing these lists, each table presented their interventions and list of resources to the larger group.

The interventions from the Charrette range from very immediate and practical interventions to long-range, comprehensive solutions. Participants' passion and enthusiasm for creating change in their neighborhood were extremely evident in their table conversations and the level of thought put into their proposed interventions.

**Table 1****Safety**

- Cut down bushes in front of your house
Clippers
- Turn on your post light/porch light at night
Individuals
- Get a motion-light or get electric eye-feature
Electrician

Housing/Maintenance

- Remove trash cans from sidewalk/curbside after garbage pick-up
Individuals
- Mow the lawn
Individuals or Landlord
- Repair exterior/maintain and paint
Individuals/landlord and housing inspection (City)

Youth/Family

- Sand lot baseball in community garden
Community Development Services
- Skateboard park with ramps
Public Works Department or Neighborhood Work Day
- GED Testing/Community Center in the Neighborhood/Internship Programs
Parkland College; job fairs

Social Opportunities and Wellbeing

- Block parties - fish fries
- Music night in the neighborhood
Parks District; time donation by a band

**Table 2****Safety**

- Lights on street, yard, and porch
- Neighborhood Watch Groups
- Speed Reduction on Lanore
- Call 911 for anything suspicious; put in request to police for vacation watch

Housing/Maintenance

- Garbage cans at Bus stop corners
Individuals
- Assign a Block Captain to report nuisances such as high grass, debris, and abandoned cars
- Motion sensors, alarm systems
Small grant from City for installing security improvements in or on houses

Youth/Family

- Summer Programs subsidized by City
Park District; Community Development Services; Brookens Building
- Spring Break Activities and/or out of school activities
- Youth gardening market
- Youth jobs with City Departments/Park District and job fair/training hosted in Lierman
Illinois workNet; Parkland GED classes (will hold at a location outside school if there is a critical mass of students interested)

Social Opportunities and Wellbeing

- Food Pantry
Stone Creek Church; Grace United Methodist Church; Schools; Eastern Food Bank Pantry; Foursquare Church
- Health Clinic/Prescription Assistance/Dental
- Toy/Coat drive and giveaway

**Table 3****Safety**

- Lighting and pathways; Plan for free-standing lamp post lighting
Corporate donor; landlords; partnership between City and LNAC
- Risk reduction/youth alternatives/adult intervention strategies
Grant from Community Foundation
- Engaging police

Housing/Maintenance

- Coop housing non-profit development trust
Create real estate trust to buy distressed properties in Lierman to resell to first time low-income households who participate in a serious home ownership program.
- Engage renters in program promoting “Living like you own it!”
- Expand City’s Whole House Rehabilitation program
- Involve Habitat for Humanity

Youth/Family

- Space for community meeting
Foursquare Church
- Comprehensive Community Development Program for area including business development
- Maintain community garden space

Social Opportunities and Wellbeing

- Family neighborhood activities to bring people together
- Job opportunities/job skill training
- Meeting space for activities



Conclusion: Moving Forward

The Lierman Neighborhood Community Assessment collected broad, accurate, and purposeful data from the diverse spectrum of residents living in Lierman. It identified assets and resources that residents appreciate as well as experiences and obstacles hindering quality of life in the neighborhood. The assessment can help the City, caring community members, and residents better understand the context for nurturing collaboration and community development for strengthening the neighborhood and addressing its ongoing challenges. However, the assessment can only have the capacity to effect change if we strategically plan to act on its results and elaborate on its current success. Here are a number of considerations for continuing the work of this assessment.

Relationships and Public Engagement

While the assessment is a valuable instrumental tool for collecting meaningful data, its value is also intrinsic in the relationships and opportunities of public engagement that it fostered throughout its process. Although they are not easy to quantify or prescribe value to, relationships and public engagement are perhaps the most important results of the assessment. The Lierman Neighborhood Community Assessment was informed and administered by Lierman residents. Their involvement in the assessment strengthened their investment in their neighborhood, connected them with other caring and motivated neighbors, and provided them an entry way into local politics and government decision-making that effect their everyday life. Many residents expressed their appreciation for the assessment and the opportunity to voice their opinion and share their experiences with the City. Before the assessment, there were many concerned residents wanting to make a change in their neighborhood and mobilizing their neighbors in order to do so. The assessment gave these residents an opportunity to come together to recognize their common experiences and discuss the possibilities of collaboratively addressing neighborhood issues. Any future community assessment of Lierman must involve residents and bridge relationships between residents, City staff, and at-large community members in order to be successful.

Aspen Court and Urbana Townhomes Redevelopment

Community Assessment's are most effective when respond to specific issues or impending decisions that are relevant to the community. The Lierman Neighborhood Community Assessment was largely begun in response to the City and the Housing Authority of Champaign County's decision to hire a development partner for the re-design, development, and management of the Urbana Townhomes and Aspen Court sites. The developer and design that are chosen in this process will have a significant effect on the Lierman community, since the two re-development sites comprise a considerable section of the neighborhood and many of Lierman's residents live in Aspen Court. Therefore, in order to ensure that the future redevelopment of the Urbana Townhomes site and Aspen Court is designed to meet the needs and desires of Lierman residents, the assessment results should



be considered in the choosing of a Development Partner. Furthermore, residents expressed a desire to know more about the re-development process for Urbana Townhomes and Aspen Court. A number of residents, including those living in Aspen Court, wanted the opportunity to contribute to the design and larger decision-making process for the re-development. Residents should be included in the process for choosing a Development Partner and the Development Partner that is chosen should demonstrate a strong commitment to working with residents and community organizations.

Safety

Safety was undoubtedly the greatest concern expressed in the survey and many of the other concerns were indirectly or directly related to issues of safety. Furthermore, the assessment revealed that Lierman's safety issues such as home break-ins, drugs, and violence are not unrelated incidents plaguing individuals; instead, these are community-wide issues shared among most of Lierman's residents. Therefore, safety can only be improved through a concerted effort of Lierman residents. The survey and the events of the assessment made the need for continuous community gathering, relationship building, and communication apparent. Residents are greater victims to incidents of crime when they are disconnected from their neighbors, unaccounted for, and/or unaware of their surroundings. Throughout the assessment, residents expressed the desire to connect with their neighbors and create a stronger social network for taking care of one another and collectively addressing the larger issues facing their community. The City and community organizations must aid the Lierman community in creating opportunities and safe spaces for ongoing social bonding and resident communication.

Surveying is a Process

The results from the survey are informative and can help to guide future decision-making processes regarding the Lierman neighborhood. However, surveying is most effective when performed in an ongoing and iterative process. A survey can be a powerful tool for evaluating the progress and state of a community. The community can choose questions to periodically ask residents in order to gauge the efficacy of ongoing community development initiatives. The survey can be adjusted to meet the current needs of the Lierman community and be continuously re-designed to be more convenient for administrators and respondents. While community surveying is a labor-intensive project, it can be achieved through partnerships with the University of Illinois and other community organizations that have already played important roles in carrying out this assessment.



Acknowledgements

This assessment would not have been possible, without the dedication, care, and hard work of the Lierman Survey Committee:

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Andrew Greenlee – Department of Urban and Regional Planning at U of I



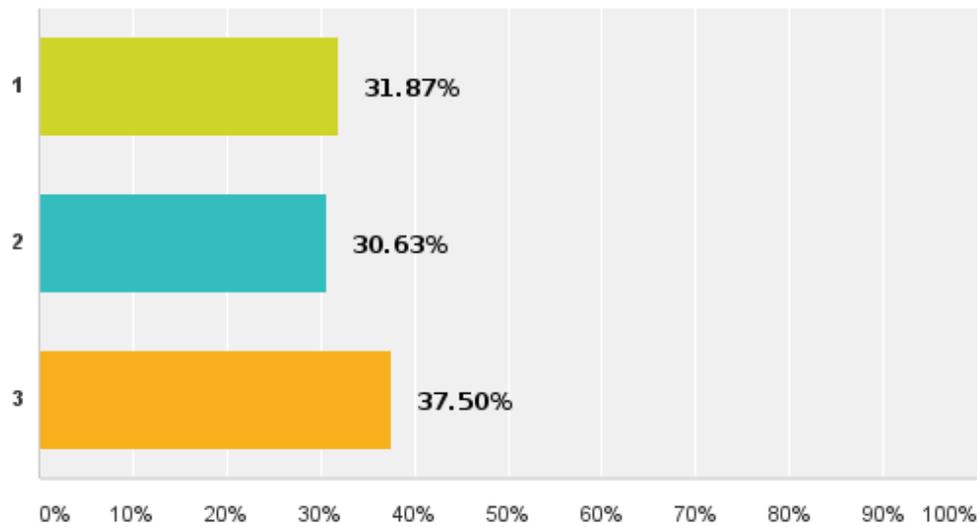
Appendix



Q1 Please check the zone on the map where you live:

Answered: 160

Skipped: 0

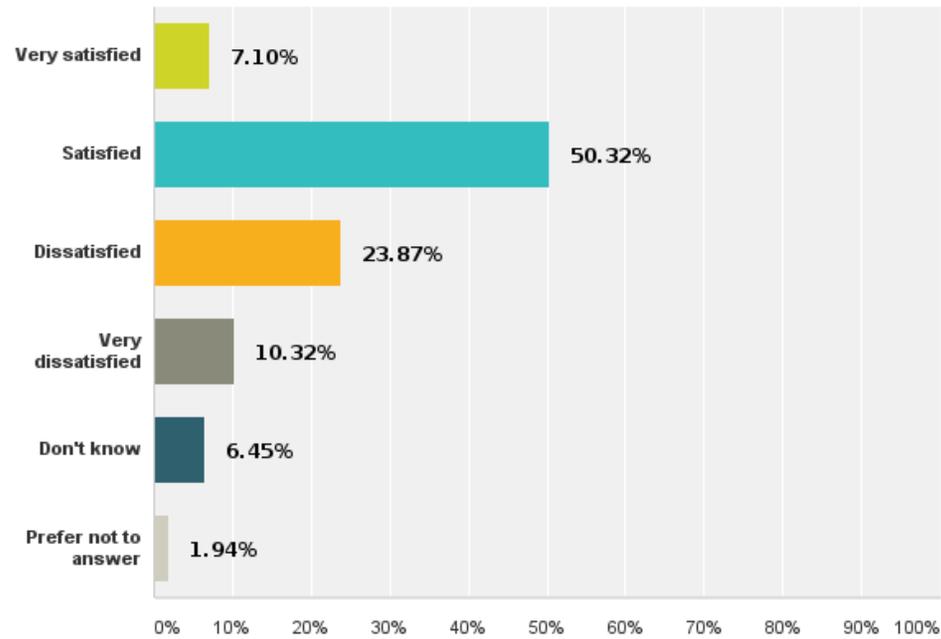


Zones	Total
Zone 1	31.87% 51
Zone 2	30.63% 49
Zone 3	37.50% 60
Total Households	160



Q2 How satisfied are you with the Lierman neighborhood as a place to live?

Answered: 155 Skipped: 5

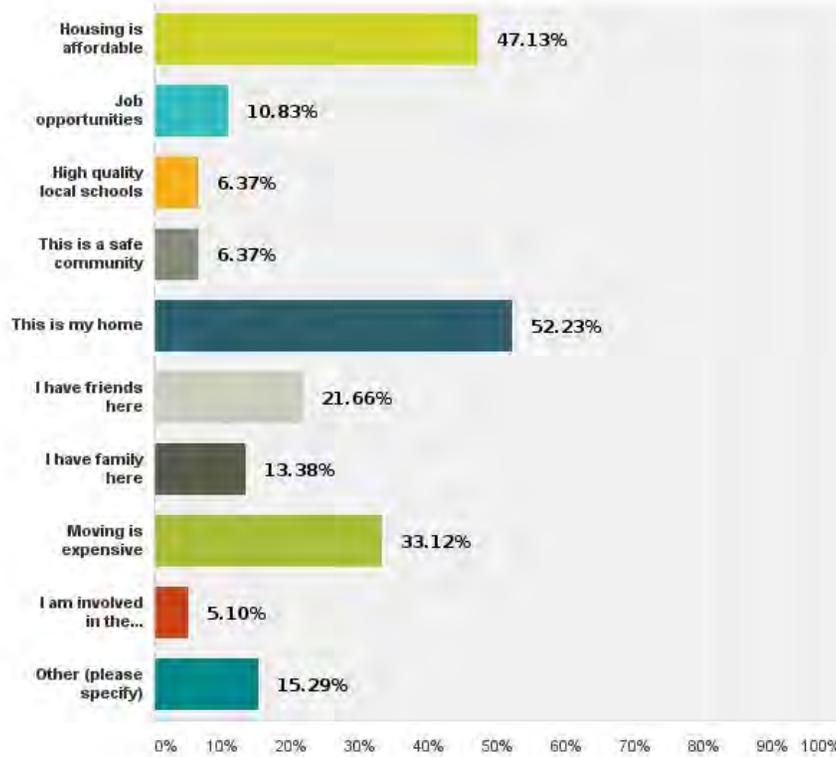


	Very satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	Prefer to not answer	Total Respondents
Zone 1	10.00%	34.00%	28.00%	16.00%	8.00%	4.00%	50
	5	17	14	8	4	2	
Zone 2	8.51%	55.32%	23.40%	6.38%	4.26%	2.13%	47
	4	26	11	3	2	1	
Zone 3	3.45%	60.34%	20.69%	8.62%	6.90%	0.00%	58
	2	35	12	5	4	0	
Total	11	78	37	16	10	3	155



Q3 What causes you to stay in the neighborhood (Check all that apply)?

Answered: 157 Skipped: 3



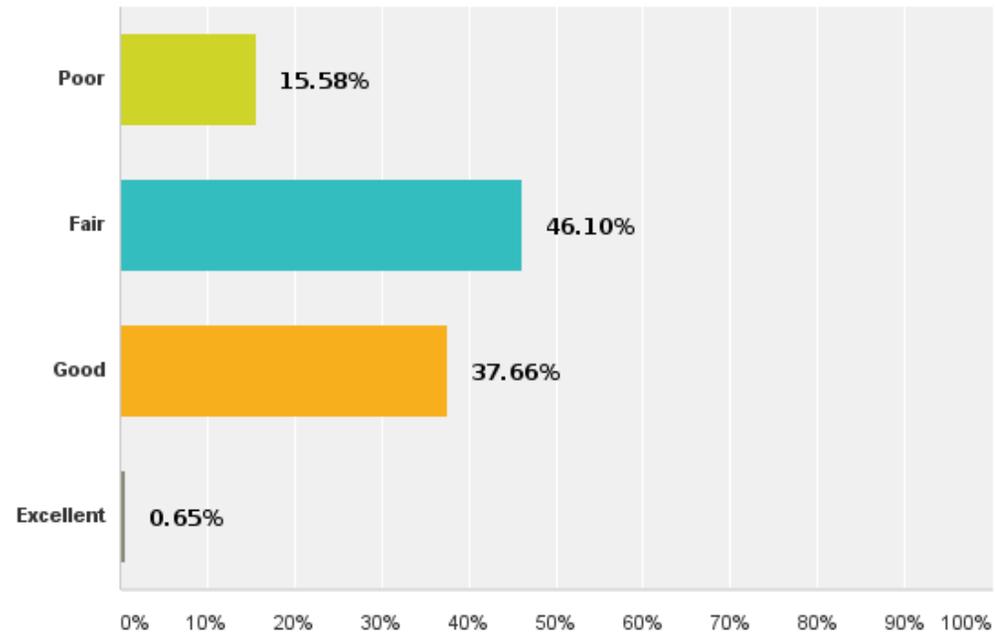
Other (please specify)	Total Responses (All Zones)
Close to school (Uofl)	5
Housing value has declined	4
Like my house	3
Trying to sell	2
Too old to relocate	2

	Housing is affordable	Job opportunities	High quality local schools	This is a safe community	This is my home	I have friends here	I have family here	Moving is expensive	I am involved in the neighborhood	Other (please specify)	Total Respondents
Zone 1	72.00% 36	12.00% 6	8.00% 4	4.00% 2	40.00% 20	20.00% 10	18.00% 9	28.00% 14	10.00% 5	16.00% 8	50
Zone 2	45.83% 22	10.42% 5	8.33% 4	8.33% 4	56.25% 27	20.83% 10	8.33% 4	33.33% 16	2.08% 1	10.42% 5	48
Zone 3	37.29% 22	10.17% 6	3.39% 2	6.78% 4	59.32% 35	23.73% 14	13.56% 8	37.29% 22	3.39% 2	18.64% 11	59
Total	80	17	10	10	82	34	21	52	8	24	157



Q4 The overall quality of life in the neighborhood is:

Answered: 154 Skipped: 6

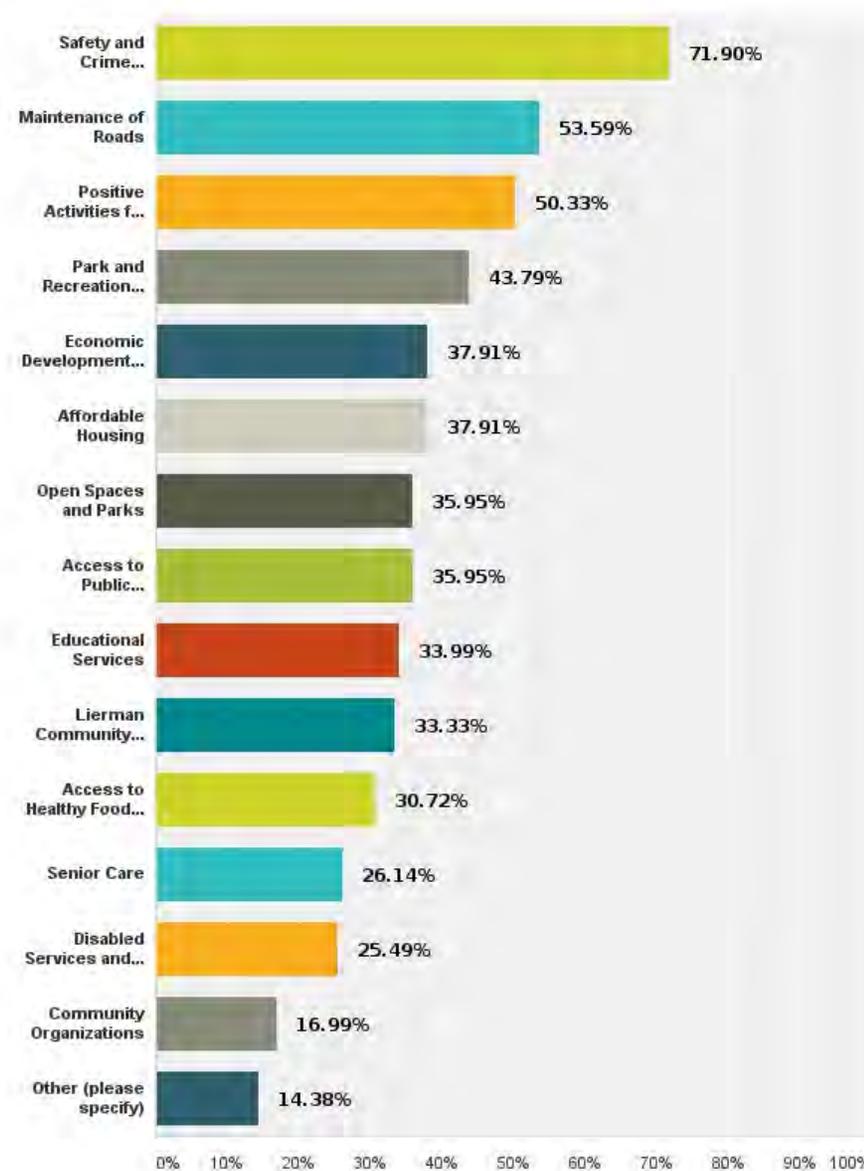


	Poor	Fair	Good	Excellent	Total Respondents
Zone 1	32.65%	53.06%	12.24%	2%	49
	16	26	6	1	
Zone 2	6.52%	43.48%	50.00%	0.00%	46
	3	20	23	0	
Zone 3	8.47%	42.37%	49.15%	0.00%	59
	5	25	29	0	
Total	24	71	58	1	154



Q5 Which of the following plays or would play a significant role in making Lierman a good place to live? (Check all that apply)

Answered: 153 Skipped: 7





Q5 (continued) Which of the following plays or would play a significant role in making Lierman a good place to live? (Check all that apply)

Answered: 117 Skipped: 43

	Park and Recreation Facilities	Economic Development (jobs, wealth building, etc.)	Positive Activities for Youth	Affordable Housing	Educational Services	Open Spaces and Parks	Lierman Community Garden	Community Organizations
Zone 1	43.75% 21	39.58% 19	58.33% 28	52.08% 25	43.75% 21	31.25% 15	45.83% 22	25.00% 12
Zone 2	47.92% 23	39.58% 19	47.92% 23	35.42% 17	33.33% 16	43.75% 21	33.33% 16	6.25% 3
Zone 3	40.35% 23	35.09% 20	45.61% 26	28.07% 16	26.32% 15	33.33% 19	22.81% 13	19.30% 11
Total	67	58	77	58	52	55	51	26

	Disabled Services and Access	Senior Care	Safety and Crime Prevention	Access to Healthy Food Options	Access to Public Transportation	Maintenance of Roads	Other (please specify)	Total Respondents
Zone 1	41.67% 20	39.58% 19	68.75% 33	41.67% 20	41.67% 20	54.17% 26	16.67% 8	48
Zone 2	22.92% 11	18.75% 9	72.92% 35	27.08% 13	45.83% 22	60.42% 29	10.42% 5	48
Zone 3	14.04% 8	21.05% 12	73.68% 42	24.56% 14	22.81% 13	47.37% 27	15.79% 9	57
Total	39	40	110	47	55	82	22	153

Other (All Zones):

- Sidewalks
- Street lights
- Road Maintenance
- Removal of vacant housing
- Addiction Services
- Better accountability for renters
- Home maintenance programs



Q6 How would you like to see the neighborhood improved?

Answered: 117 Skipped: 43

Major Themes	Total Responses (All Zones)
Safety	46% 54
Maintenance	30% 35
Street Lights	26% 30
Youth Activities	15% 17
Affordable Housing and Housing Upgrades	14% 16

**Zone 1 Responses:****Q6 (continued) How would you like to see the neighborhood improved?****Safety:**

-Less criminals living in area; they are drug dealers and thieves.

-If you have the cops called on people several times, they should make them move. It would be a nice neighborhood if the "Rif Raf" wasn't allowed to stay and keep repeatedly causing problems.

-Get the violence settled.

-Less drug activity, less partying after people working and school. No fights

-Because there's a lot of people out in this area that like to break in to people's house and we need more security around here.

Maintenance:

-Stay on top of cleaning

-Fix the roads, streetlights, sidewalks. Walking is difficult.

-Roads; improve the look

-Litter might be reduced if convenience stores are removed. At least provide a trash can(s) in the neighborhood for people to throw away convenience store purchases.

**Zone 1 Responses:****Q6 (continued) How would you like to see the neighborhood improved?****Youth:**

- I like living here. It's quiet and friendly. But I would like to see more activities for youth/teens, something that would interest them
- There should be like a place where little kids should be able to enjoy themselves instead of them getting into trouble all the time out here.
- More accessible and safe places for children to play. Removal of the abandoned apartment complex.
- Provide neighborhood kids and young adults with constructive activities - they currently appear to only loiter on street corners and play and walk in the street.
- ...Have something for the kids to do after school and in the summer
- ...Keep their kids out of the streets. Stop fighting each other. Some kind of activities for the younger kids to do.

Housing/Buildings

- There are a lot of vacant buildings in the neighborhood: Urbana Townhomes, some Aspen Court apartments, sometimes Home Run Food Mart, the old Monical's Pizza building, and the old Tri-Star building. If buildings and/or properties are not providing a positive influence on the neighborhood, convert vacant buildings to open spaces until positive, smart redevelopment occurs.
- Housing upgrades

**Zone 2 Responses:****Safety:**

-On Lincolnwood People drive too fast and children may be playing.

-Less crime and drugs

-More security. Last year people had some break ins.

-Get rid of the crime

-I would like it to be safer - more crime prevention

-”Thanks so much for doing this survey.

-We’ve had several instances of property damage or theft

-I would love to not hear my alcoholic neighbors screaming at all hours. I’d love to not hear dogs barking at all hours. I would love to not see people making drug deals on the corners all the time and I’d love if people would not break into my car and steal my purse (while my car is in the driveway).

**Zone 2 Responses:****Q6 (continued) How would you like to see the neighborhood improved?****Maintenance:**

-Fix up streets and approach to drive ways.

-Improvement in roads, maintenance of sewer systems, sidewalks, more frequent street cleaning, enforcement of housing codes. #1 enforcement of housing codes - going after landlords who don't maintain their properties.

-I would like the City of Urbana to make the landlords take care of their properties. Fix broken window. Trim trees; make house look like someone lives in it.

-General clean up; roads, signs; general upkeep

- better snow/ice removal on neighborhood roads. Encourage residents to keep yards in better shape. Improve stormwater drainage in area on Florida Ave by Philo Rd that floods with heavy rainfall.

Lights:

-I would like to see more street lights on side streets and on Florida going to Savana Green sub division.

-We need streetlights, like the nice short round globe lights around town.

-Streetlights on side streets

-I would like to see more street lights or just lighting for night time.

- More streetlights on Michigan Ave.



Zone 3 Responses:

Street Lights:

-More lights throughout the neighborhoods.

Safety:

-More police presence to deter home and vehicle invasions, theft, and vandalism and drug activity.

-Less questionable characters walking about at all hours of the day and night - safety and crime prevention improved.

-Most important improvement would be safety.

-"Currently, County Squire needs more police patrol! Once the weather warms up, the break-ins will start again! Did not used to be like it is now - more and more break-ins.

-City stop spending money on white stripes instead of police protection! Nobody rides bikes in this area!"

-Drug dealers moved out. Install street lights.

-Crime prevention. Street lights

-Cameras at corners would be great as break ins are evening, day, really anytime. Too much crime. We do not have enough police patrol. Too much food traffic between neighborhood, who use our streets. We need street lights!

-Require drug screening for public/state housing.

**Zone 3 Responses:****Q6 (continued) How would you like to see the neighborhood improved?****Maintenance:**

-Street black topped

-Better maintenance of streets

-Pick up trash in the neighborhood

-sidewalks

Youth:

-More activities for the kids.

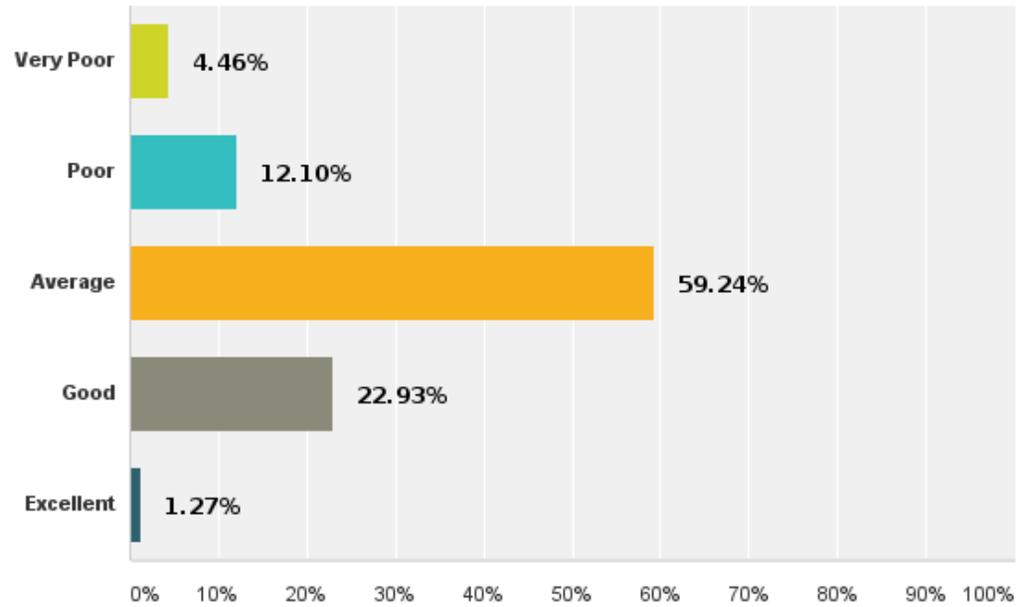
-I would like to see more things for the children to do. Basically have everyone come together as a community.

-More youth- and teen programs



Q7 Rate the housing quality in your neighborhood:

Answered: 157 Skipped: 3

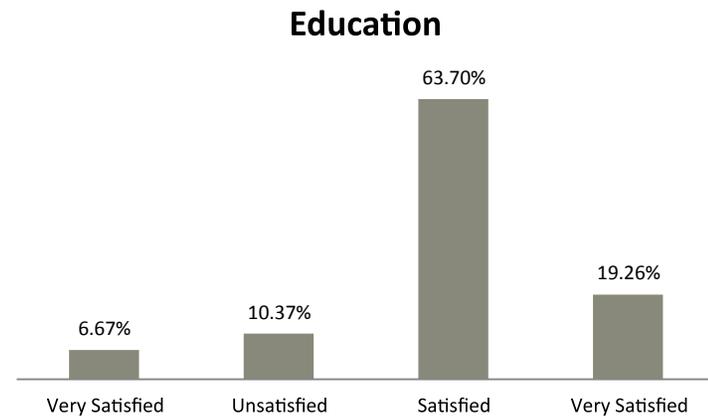
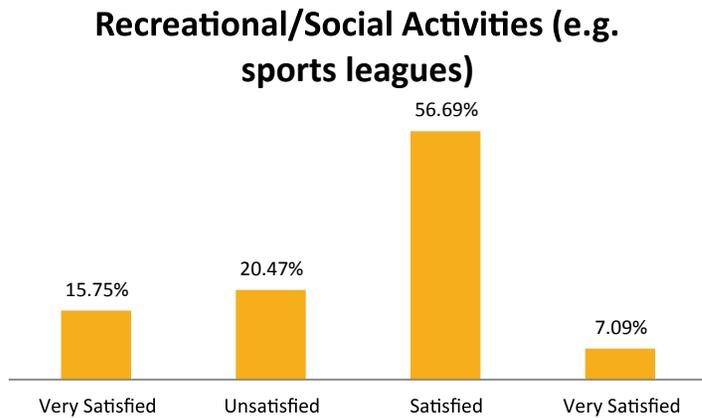
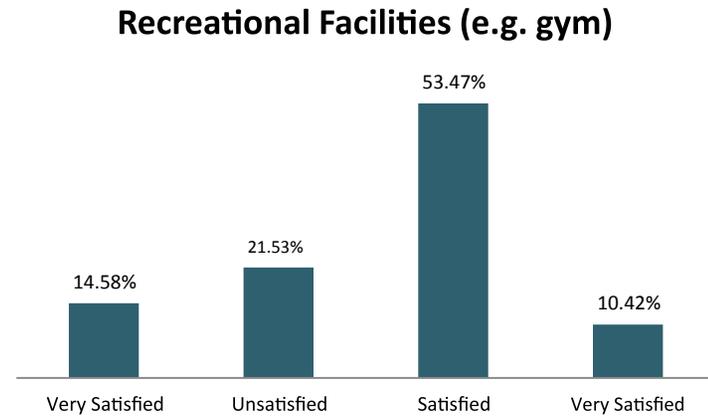
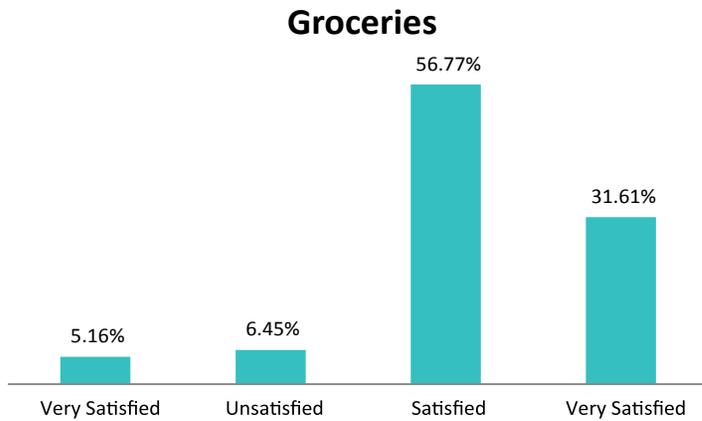
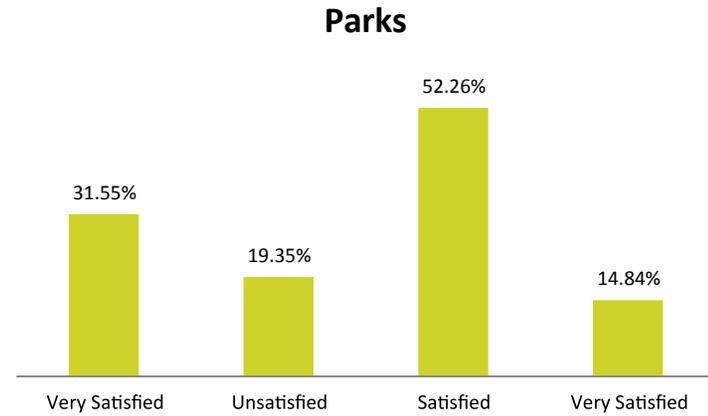


	Very Poor	Poor	Average	Good	Excellent	Total Respondents
Zone 1	12.00% 6	24.00% 12	50.00% 25	10.00% 5	4.00% 2	50
Zone 2	0.00% 0	10.42% 5	56.25% 27	33.33% 16	0.00% 0	48
Zone 3	1.69% 1	3.39% 2	69.49% 41	25.42% 15	0.00% 0	59
Total	6	19	93	36	2	157



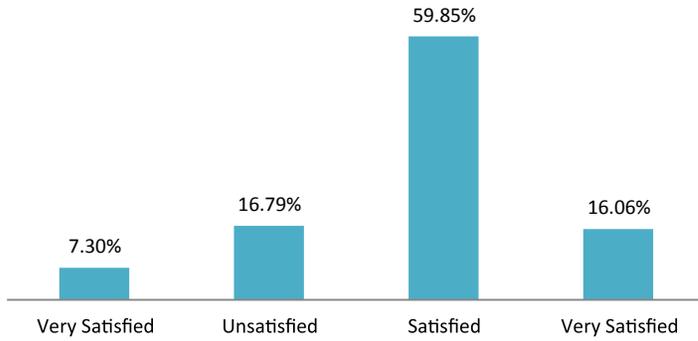
Q8 How satisfied are you with your current access to the following opportunities, services, or amenities?

Answered: 159 Skipped: 1

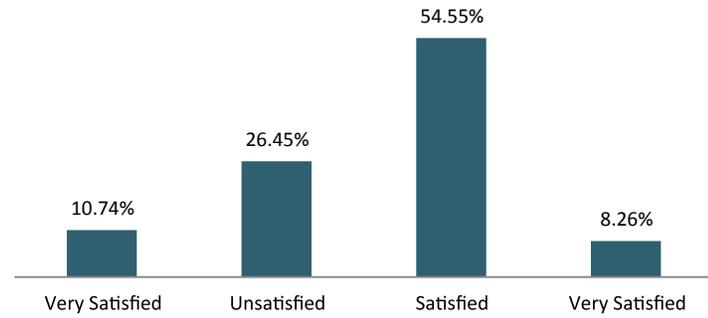




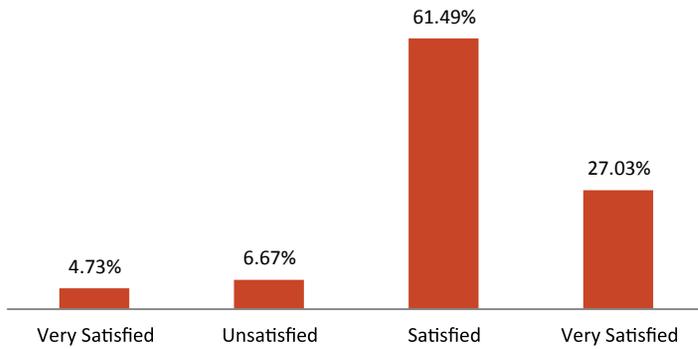
Healthcare



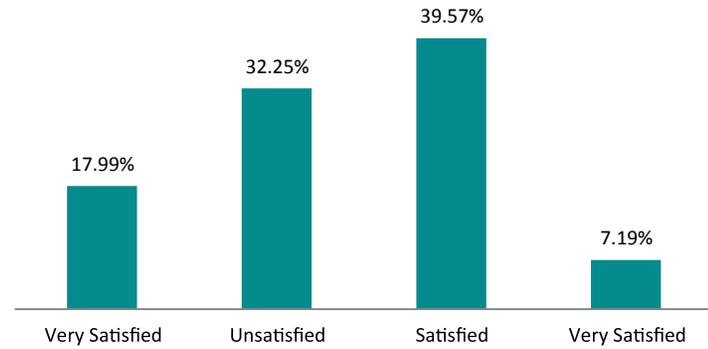
Employment Services (e.g. workforce training)



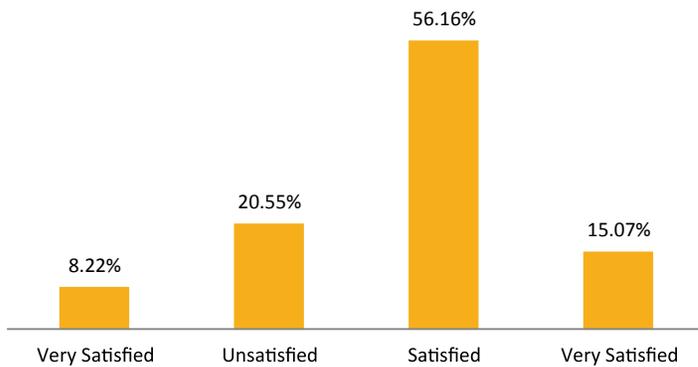
Transportation



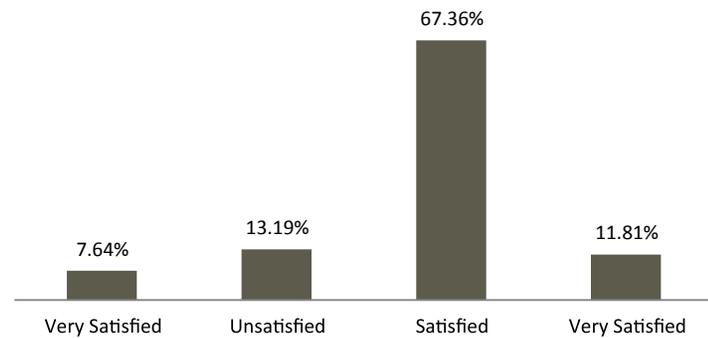
Entertainment



Shopping



Affordable Housing





Q8 (continued) How satisfied are you with your current access to the following opportunities, services, or amenities?

Parks	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	34.00% 17	30.00% 15	28.00% 14	8.00% 4	50
Zone 2	2.13% 1	17.02% 8	65.96% 31	14.89% 7	47
Zone 3	5.17% 3	12.07% 7	62.07% 36	20.69% 12	58
Total	21	30	81	23	155

Groceries	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	12.24% 6	8.16% 4	51.02% 25	28.57% 14	49
Zone 2	0.00% 0	6.38% 3	53.19% 25	40.43% 19	47
Zone 3	3.39% 2	5.08% 3	64.41% 38	27.12% 16	59
Total	8	10	88	49	155



Recreation Facilities (e.g. gyms)	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	29.79% 14	31.91% 15	31.91% 15	6.38% 3	47
Zone 2	6.67% 3	26.67% 12	53.33% 24	13.33% 6	45
Zone 3	7.69% 4	7.69% 4	73.08% 38	11.54% 6	52
Total	21	31	77	15	144

Recreation/ Social Activities (e.g. sports leagues)	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	38.64% 17	25.00% 11	29.55% 13	6.82% 3	44
Zone 2	0.00% 0	27.03% 10	70.27% 26	2.70% 1	37
Zone 3	6.52% 3	10.87% 5	71.74% 33	10.87% 5	46
Total	20	26	72	9	127

Education	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	17.39% 8	17.39% 8	50.00% 23	15.22% 7	46
Zone 2	0.00% 0	10.53% 4	71.05% 27	18.42% 7	38
Zone 3	1.96% 1	3.92% 2	70.59% 36	23.53% 12	51
Total	9	14	86	26	135



Q8 (continued) How satisfied are you with your current access to the following opportunities, services, or amenities?

Healthcare	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	15.22% 7	21.74% 10	45.65% 21	17.39% 8	46
Zone 2	2.38% 1	9.52% 4	76.19% 32	11.90% 5	42
Zone 3	4.08% 2	18.37% 9	59.18% 29	18.37% 9	49
Total	10	23	82	22	137

Employment Services (e.g. workforce training)	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	25.58% 11	32.56% 14	32.56% 14	9.30% 4	43
Zone 2	0.00% 0	22.86% 8	74.29% 26	2.86% 1	35
Zone 3	4.65% 2	23.26% 10	60.47% 26	11.63% 5	43
Total	13	32	66	10	121

Transportation	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	10.20% 5	8.16% 4	59.18% 29	22.45% 11	49
Zone 2	2.22% 1	6.67% 3	62.22% 28	28.89% 13	45
Zone 3	1.85% 1	5.56% 3	62.96% 34	29.63% 16	54
Total	7	10	91	40	148



Entertainment	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	33.33% 16	35.42% 17	25.00% 12	6.25% 3	48
Zone 2	11.63% 5	37.21% 16	48.84% 21	2.33% 1	43
Zone 3	8.33% 4	33.33% 16	45.83% 22	12.50% 6	48
Total	25	49	55	10	139

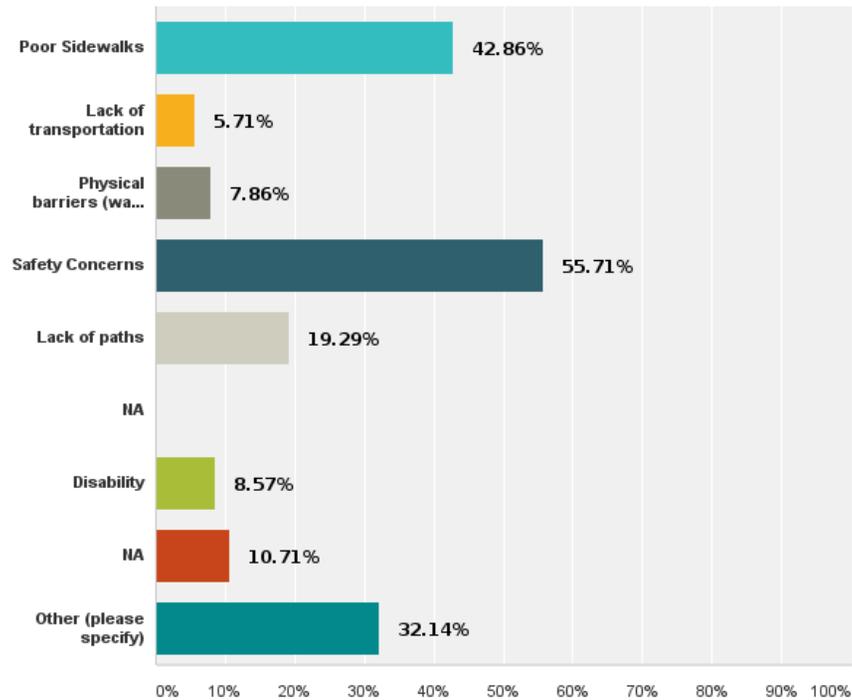
Shopping	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	14.00% 7	20.00% 10	54.00% 27	12.00% 6	50
Zone 2	4.65% 2	27.91% 12	53.49% 23	13.95% 6	43
Zone 3	5.66% 3	15.09% 8	60.38% 32	18.87% 10	53
Total	12	30	82	22	146

Affordable Housing	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied	Total Respondents
Zone 1	16.33% 8	18.37% 9	51.02% 25	14.29% 7	49
Zone 2	2.27% 1	9.09% 4	79.55% 35	3.09% 4	44
Zone 3	3.92% 2	11.76% 6	72.55% 37	11.76% 6	51
Total	11	19	97	17	144



Q9 Is there anything that makes it difficult for you to get to places in or around you neighborhood? (Check all that apply)

Answered: 140 Skipped: 20



	Poor Sidewalks	Lack of transportation	Physical barriers (wall, fence, etc.)	Safety Concerns	Lack of paths	Disability	NA	Other (please specify)	Total Respondents
Zone 1	54.55% 24	18.18% 8	15.91% 7	70.45% 31	31.82% 14	11.36% 5	6.82% 3	43.18% 19	44
Zone 2	32.56% 14	4.65% 2	0.00% 0	60.47% 26	9.30% 4	6.98% 3	13.95% 6	27.91% 12	43
Zone 3	41.51% 22	1.89% 1	7.55% 4	50.94% 27	22.64% 12	7.55% 4	11.32% 6	26.42% 14	53



Q9 (continued) Is there anything that makes it difficult for you to get to places in or around your neighborhood? (Check all that apply)

Other:

Zone 1	Total Respondents
Fear of Being Assaulted	21.05% 4
Lack of Street Lights	10.53% 2
No MTD Shelter	10.53% 2
Fencing	5.26% 1
Handicap Accessibility	5.26% 1
Maintenance Issues	5.26% 1
Total Respondents	19

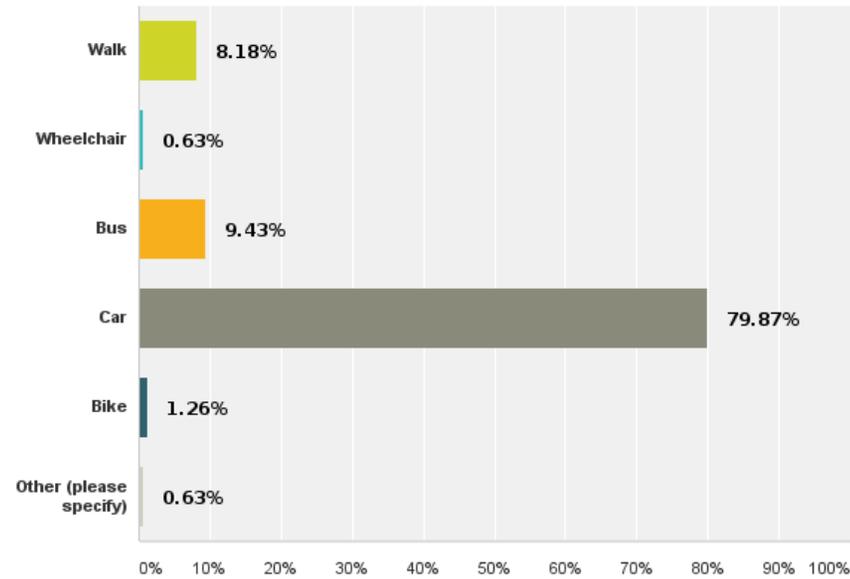
Zone 2	Total Respondents
Lack of Street Lights	33.33% 4
Poor Roads	16.67% 2
Safety Concerns	16.67% 2
Snow/Ice Build Up	16.67% 2
Attacks by Unleashed Dogs	8.33% 1
Pedestrian Traffic in Street	8.33% 1
Speeding Cars	8.33% 1

Zone 3	Total Respondents
Snow/Ice Build Up	21.73% 3
Lack of Street Lights	21.43% 3
Cars Parked on Streets	14.29% 2
Poor Roads	14.29% 2
No Sidewalks	14.29% 2
Street Median Blocking Roads Exit	7.14% 1
None	7.14% 1
Total Respondents	14



Q10 What mode of transportation do you use the most to go where you buy groceries?

Answered: 159 Skipped: 1



	Walk	Wheelchair	Bus	Car	Bike	Other (please specify)	Total Respondents
Zone 1	17.65%	1.96%	21.57%	56.86%	0.00%	1.96%	51
	9	1	11	29	0	1	
Zone 2	6.25%	0.00%	6.25%	83.33%	4.17%	0.00%	48
	3	0	3	40	2	0	
Zone 3	1.67%	0.00%	1.67%	96.67%	0.00%	0.00%	60
	1	0	1	58	0	0	
Total	13	1	15	127	2	1	159



Q11 What are the three places where you shop for groceries the most? Please rank in order, listing the place where you grocery shop the most often on the “1st” line.

Answered: 156 Skipped: 4

All Zones:

Shopping Places	1st
Meijer	32.69% 51
County Market	26.28% 41
Walmart	23.08% 36
Schnucks	7.05% 11
Save-A-Lot	3.21% 5
Aldi	2.56% 4
Ruler Foods	2.56% 4
Total	156

Shopping Places	2nd
County Market	25.81% 40
Walmart	21.94% 34
Meijer	18.06% 28
Ruler Foods	9.03% 14
Aldi	8.39% 13
Schnucks	8.39% 13
Family Dollar	2.58% 4
Total	155

Shopping Places	3rd
County Market	26.28% 36
Walmart	15.33% 21
Schnucks	14.60% 20
Ruler Foods	6.57% 9
Aldi	5.11% 7
Save-A-Lot	4.38% 6
Common Ground Food Coop	3.65% 5
Total	137



Q11 (continued) What are the three places where you shop for groceries the most? Please rank in order, listing the place where you grocery shop the most often on the “1st” line.

Zone 1:

Shopping Places	1st
County Market	38.00% 19
Walmart	34.00% 17
Meijer	12.00% 6
Save-A-Lot	8.00% 4
Ruler Foods	4.00% 2
Schnucks	2.00% 1
Aldi	2.00% 1
Total Respondents	50

Shopping Places	2nd
County Market	22.00% 11
Walmart	20.00% 10
Aldi	16.00% 8
Ruler Foods	14.00% 7
Meijer	12.00% 6
Family Dollar	8.00% 4
Save-A-Lot	4.00% 2
Schnucks	2.00% 1
Quick Shop 66	2.00% 1
Total Respondents	50

Shopping Places	3rd
Meijer	20.51% 8
County Market	17.95% 7
Schnucks	15.38% 6
Walmart	15.38% 6
Save-A-Lot	12.82% 5
Family Dollar	5.13% 2
CVS	5.13% 2
Common Ground Food Coop	5.13% 2
Ruler Foods	2.56% 1
Total Respondents	39



Q11 (continued) What are the three places where you shop for groceries the most? Please rank in order, listing the place where you grocery shop the most often on the “1st” line.

Zone 2:

Shopping Places	1st
Meijer	58.33% 28
County Market	12.50% 6
Walmart	8.33% 4
Aldi	6.25% 3
Schnucks	4.17% 2
Ruler Foods	4.17% 2
Common Ground Food Coop	4.17% 2
Sam's Club	2.08% 1
Total Respondents	48

Shopping Places	2nd
County Market	31.25% 15
Walmart	20.83% 10
Meijer	16.67% 8
Schnucks	12.50% 6
Ruler Foods	6.25% 3
Aldi	4.17% 2
Walgreens	4.17% 2
County Salvage Arcola	2.08% 1
CVS	2.08% 1
Total Respondents	48

Shopping Places	3rd
County Market	26.09% 12
Walmart	17.39% 8
Schnucks	15.22% 7
Ruler Foods	8.70% 4
Meijer	8.70% 4
Walgreens	6.52% 3
Common Ground Food Coop	6.52% 3
Strawberry Fields	4.35% 2
Target	2.17% 1
CVS	2.17% 1
Aldi	2.17% 1
Total Respondents	46



Q11 (continued) What are the three places where you shop for groceries the most? Please rank in order, listing the place where you grocery shop the most often on the “1st” line.

Zone 3:

Shopping Places	1st
Meijer	29.31% 17
County Market	27.59% 16
Walmart	25.86% 15
Schnucks	13.79% 8
Blain's Farm and Fleet	1.72% 1
Save-A-Lot	1.72% 1
Total Respondents	58

Shopping Places	2nd
Walmart	24.56% 14
Meijer	24.56% 14
County Market	24.56% 14
Schnucks	10.53% 6
Ruler Foods	7.02% 4
Aldi	5.26% 3
Sam's Club	1.75% 1
Target	1.75% 1
Total Respondents	57

Shopping Places	3rd
County Market	32.69% 17
Schnucks	13.46% 7
Walmart	13.46% 7
Aldi	11.54% 6
Meijer	9.62% 5
Ruler Foods	7.69% 4
Sam's Club	3.85% 2
Save-A-Lot	1.92% 1
Walgreens	1.92% 1
Dollar General	1.92% 1
Circle K	1.92% 1
Total Respondents	52



Q12 What are the three places where you eat at the most? Please rank in order and include your home if it applies.

Answered: 147 Skipped: 13

All Zones:

Eating Places	1st
Home	76.71% 112
McDonald's	6.85% 10
Culver's	1.37% 2
Rosati's Pizza	1.37% 2
Sunny Chinese Buffet	1.37% 2
1st Wok	1.37% 2
Total	146

Eating Places	2nd
McDonald's	13.39% 17
Cracker Barrel	5.51% 7
Home	5.51% 7
1st Wok	4.72% 6
Little Caesar's	4.72% 6
Work	3.94% 5
Total	127

Eating Places	3rd
McDonald's	10.43% 12
Subway	6.09% 7
Home	6.09% 7
1st Wok	4.35% 5
Burger King	4.35% 5
Monical's Pizza	3.48% 4
Total	115



Q12 (continued) What are the three places where you eat at the most? Please rank in order and include your home if it applies.

Zone 1:

Eating Places	1st
Home	70.83% 34
McDonald's	10.42% 5
Rosati's Pizza	4.17% 2
Total Respondents	48

Eating Places	2nd
McDonald's	10.53% 4
Home	7.89% 3
First Wok	7.89% 3
Burger King	7.89% 3
Huaraches Moroleon	5.26% 2
Work	5.26% 2
Applebee's	5.26% 2
Total Respondents	38

Eating Places	3rd
McDonald's	18.18% 6
Burger King	9.09% 3
Chinese	9.09% 3
Home	6.06% 2
Pizza	6.06% 2
Red Lobster	6.06% 2
Subway	6.06% 2
Sunny Chinese Buffet	6.06% 2
Little Caesar's	6.06% 2
Total Respondents	33



Q12 (continued) What are the three places where you eat at the most? Please rank in order and include your home if it applies.

Zone 2:

Eating Places	1st
Home	84.78% 39
McDonald's	6.52% 3
Culver's	4.35% 2
Total Respondents	46

Eating Places	2nd
McDonald's	14.29% 6
Home	7.14% 3
Cracker Barrel	7.14% 3
Crane Alley	4.76% 2
Downtown Urbana	4.76% 2
First Wok	4.76% 2
Little Caesar's	4.76% 2
Siam Terrace	4.76% 2
Sunny Chinese Buffet	4.76% 2
Urbana Garden	4.76% 2
Total Respondents	42

Eating Places	3rd
Home	8.82% 3
Other	8.82% 3
First Wok	5.88% 2
McDonald's	5.88% 2
Monical's Pizza	5.88% 2
Subway	5.88% 2
Total Respondents	34



Q12 (continued) What are the three places where you eat at the most? Please rank in order and include your home if it applies.

Zone 3:

Eating Places	1st
Home	75.00% 39
McDonald's	3.85% 2
Total Respondents	52

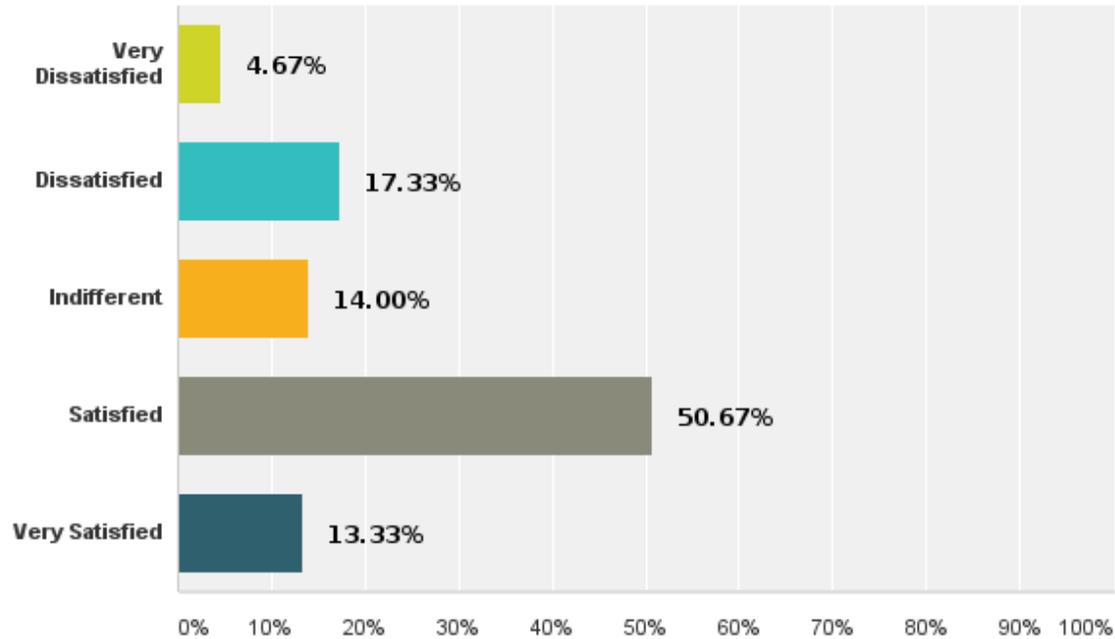
Eating Places	2nd
McDonald's	14.89% 7
Little Caesar's	8.51% 4
Work	6.38% 3
Steak n' Shake	6.38% 3
Arby's	4.26% 2
Milo's	4.26% 2
Monical's Pizza	4.26% 2
Papa John's	4.26% 2
Total Respondents	47

Eating Places	3rd
McDonald's	8.33% 4
Subway	6.25% 3
El Toro	6.25% 3
Taco Bell	4.17% 2
Ryan's	4.17% 2
Perkins	4.17% 2
Olive Garden	4.17% 2
Monical's Pizza	4.17% 2
Huaraches Moroleon	4.17% 2
Home	4.17% 2
First Wok	4.17% 2
Applebee's	4.17% 2
Total Respondents	48



Q13 How satisfied are you with your current housing?

Answered: 150 Skipped: 10

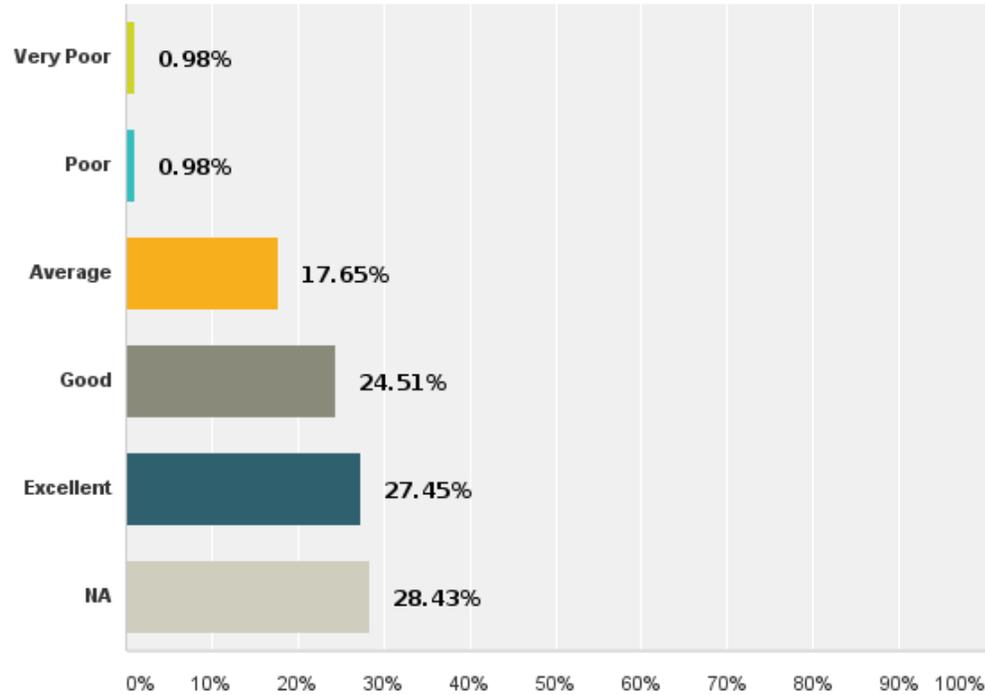


	Very Dissatisfied	Dissatisfied	Indifferent	Satisfied	Very Satisfied	Total Respondents
Zone 1	14.55% 8	27.27% 15	21.82% 12	27.27% 15	9.09% 5	55
Zone 2	2.17% 1	17.39% 8	6.52% 3	63.04% 29	10.87% 5	46
Zone 3	1.82% 1	5.45% 3	16.36% 9	58.18% 32	18.18% 10	55
Total	10	26	24	76	20	156



Q14 If you rent, rate your relationship with your current landlord:

Answered: 102 Skipped: 58



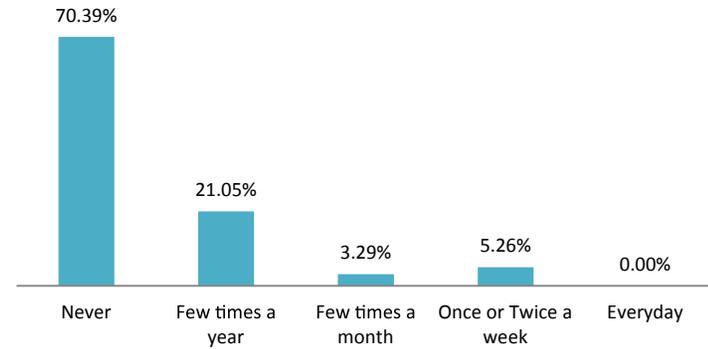
	Very Poor	Poor	Average	Good	Excellent	NA	Total Respondents
Zone 1	2.22%	0.00%	44.44%	37.78%	28.89%	0.00%	51
	1	0	20	17	13	0	
Zone 2	0.00%	0.00%	7.41%	14.81%	18.52%	59.26%	27
	0	0	2	4	5	16	
Zone 3	0.00%	3.33%	6.67%	13.33%	33.33%	43.33%	30
	0	1	2	4	10	13	
Total	1	1	24	25	28	29	108



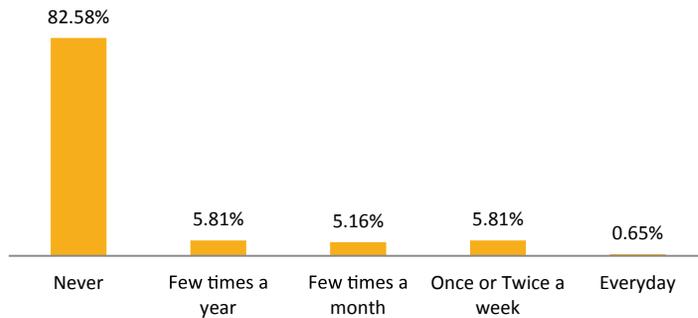
Q15 How often do you use the following spaces or services?

Answered: 156 Skipped: 4

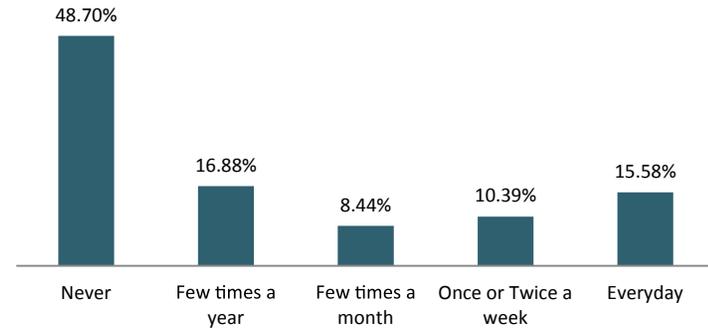
Brookens Gym/Sports Fields



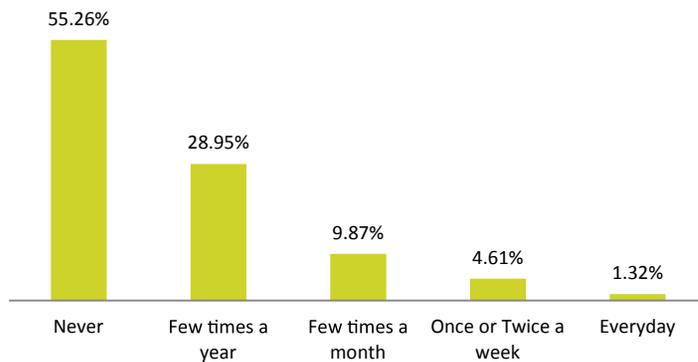
Lierman Community Garden (in season)



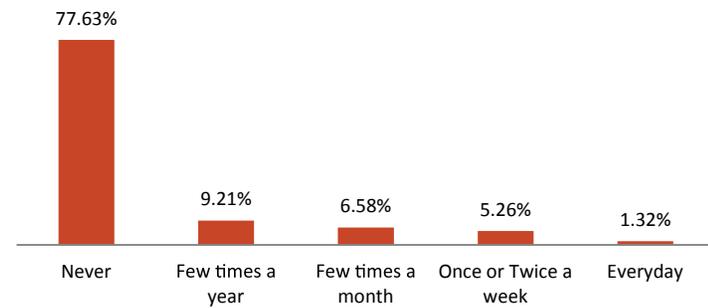
MTD Buses



Prairie Park



Lanore/Fairlawn/Adams Multi-Use Path





Q15 (continued) How often do you use the following spaces or services?

Brookens Gym/ Sports Fields	Never	Few times a year	Few times a month	Once or Twice a week	Everyday	Total Respondents
Zone 1	65.45% 36	25.45% 14	7.27% 4	1.82% 1	0.00% 0	55
Zone 2	65.96% 31	23.40% 11	2.13% 1	8.51% 4	0.00% 0	47
Zone 3	76.79% 43	17.86% 10	0.00% 0	5.36% 3	0.00% 0	56
Total	110	35	5	8	0	158

Lierman Community Garden (in season)	Never	Few times a year	Few times a month	Once or Twice a week	Everyday	Total Respondents
Zone 1	49.09% 27	16.36% 9	20.00% 11	12.73% 7	1.82% 1	55
Zone 2	93.75% 45	4.17% 2	0.00% 0	2.08% 1	0.00% 0	48
Zone 3	96.55% 56	1.72% 1	0.00% 0	1.72% 1	0.00% 0	58
Total	128	12	11	9	1	161



MTD Buses	Never	Few times a year	Few times a month	Once or Twice a week	Everyday	Total Respondents
Zone 1	29.09% 16	5.45% 3	14.55% 8	16.36% 9	34.55% 19	55
Zone 2	51.06% 24	27.66% 13	6.38% 3	4.26% 2	10.64% 5	47
Zone 3	65.52% 38	17.24% 10	3.45% 2	8.62% 5	5.17% 3	58
Total	78	26	13	16	27	160

Prairie Park	Never	Few times a year	Few times a month	Once or Twice a week	Everyday	Total Respondents
Zone 1	66.67% 36	20.37% 11	7.41% 4	5.56% 3	0.00% 0	54
Zone 2	57.45% 27	25.53% 12	12.77% 6	2.13% 1	2.13% 1	47
Zone 3	42.11% 24	42.11% 24	8.77% 5	5.26% 3	1.75% 1	57
Total	87	47	15	7	2	158

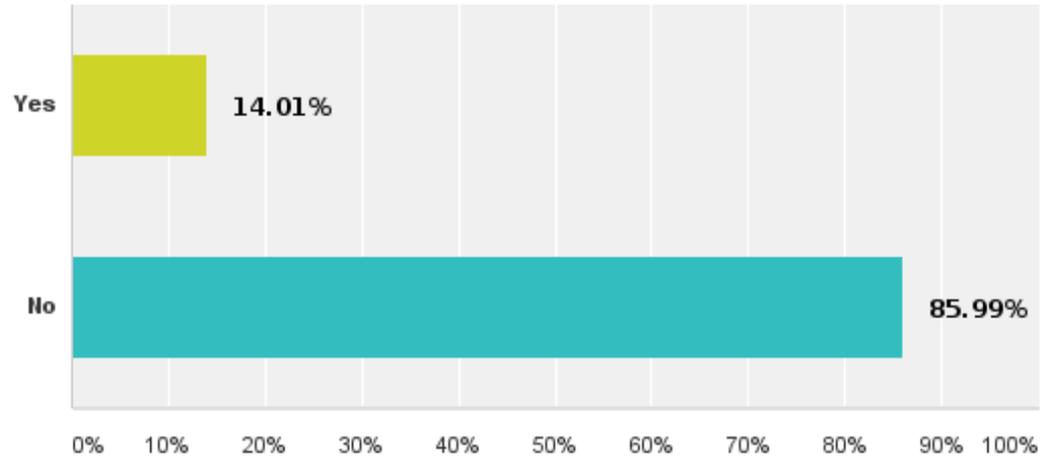
Lanore/Fairlawn/ Adams Multi-Use Path	Never	Few times a year	Few times a month	Once or Twice a week	Everyday	Total Respondents
Zone 1	64.15% 34	11.32% 6	7.55% 4	13.21% 7	3.77% 2	53
Zone 2	82.98% 39	10.64% 5	6.38% 3	0.00% 0	0.00% 0	47
Zone 3	82.76% 48	10.34% 6	5.17% 3	1.72% 1	0.00% 0	58
Total	121	17	10	8	2	158



Q16 Have you participated in the Lierman Community Garden?

Answered: 157

Skipped: 3



	Yes	No	Total Respondents
Zone 1	34.00% 17	78.00% 39	56
Zone 2	6.25% 3	93.75% 45	48
Zone 3	3.39% 2	96.61% 57	59



Why?

Zone 1	Total Respondents	Zone 2	Total Respondents	Zone 3	Total Respondents
Friend	25% 3	Good for Neighborhood	33% 1	Neighbor is involved	100% 1
LNAC Affiliation	25% 3	Community Feel	33% 1	Total Responses	1
Good for Neighborhood	17% 2	Friend	33% 1		
Health	17% 2	Total Responses	3		
Like Gardening	17% 2				
Kids	8% 1				
Total Responses	12				

Why Not?

Zone 1	Total Respondents	Zone 2	Total Respondents	Zone 3	Total Respondents
No Time	22% 5	Lack of Information	48% 14	Lack of Information	44% 14
Lack of Information	13% 3	Safety Concerns	14% 4	Have a personal garden	13% 4
Not Interested	13% 3	Have a personal garden	10% 3	Not Interested	13% 4
Have personal garden	13% 3	No Time	7% 2	Just Moved In	6% 2
Just Moved In	13% 3	Health Issues	7% 2	Safety Concerns	6% 2
Location	9% 2	Not interested	3% 1	No Time	3% 1
Health Issues	9% 2	Don't Know Anybody	3% 1	Total Responses	32
Total Responses	23	Total Responses	26		

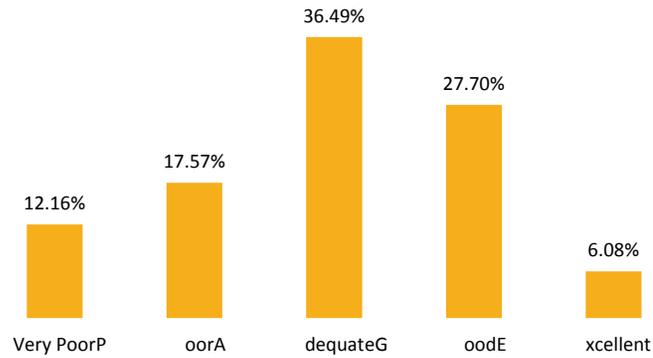


Q17 How would you describe the following in and around your neighborhood?

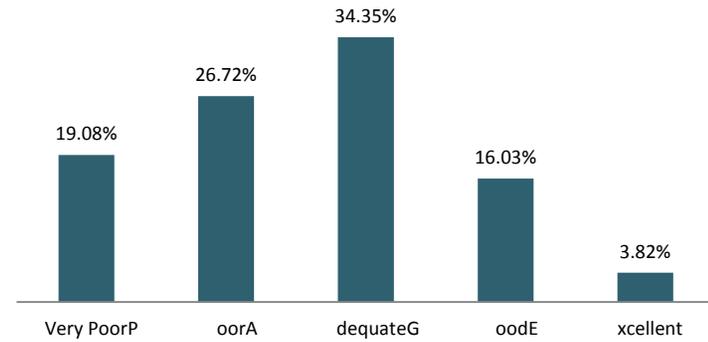
Answered: 154

Skipped: 6

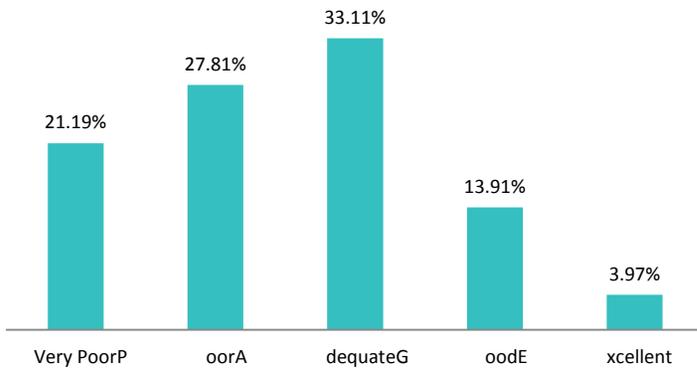
Parks/Recreational Facilities



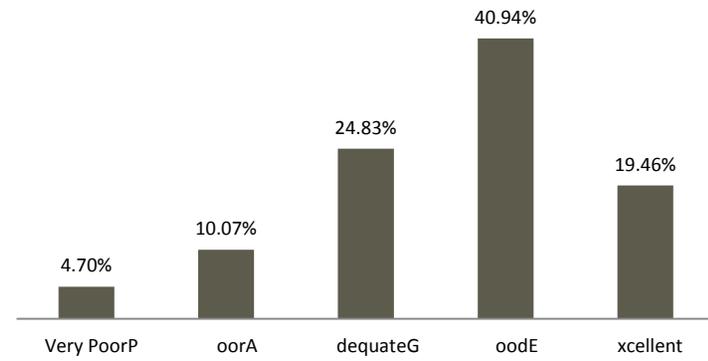
Community Gathering Areas



Street/Sidewalks



Grocery/Shopping Options





Parks/Recreational Facilities	Very Poor	Poor	Adequate	Good	Excellent	Total Respondents
Zone 1	35.19% 19	20.37% 11	27.78% 15	12.96% 7	3.70% 2	54
Zone 2	0.00% 0	19.57% 9	43.48% 20	30.43% 14	6.52% 3	46
Zone 3	3.70% 2	11.11% 6	40.74% 22	37.04% 20	7.41% 4	54
Total	21	26	57	41	9	154

Community Gathering Areas	Very Poor	Poor	Adequate	Good	Excellent	Total Respondents
Zone 1	46.00% 23	14.00% 7	14.00% 7	20.00% 10	6.00% 3	50
Zone 2	5.26% 2	42.11% 16	36.84% 14	15.79% 6	0.00% 0	38
Zone 3	6.12% 3	24.49% 12	48.98% 24	16.33% 8	4.08% 2	49
Total	28	35	45	24	5	137



Q17 (continued) How would you describe the following in and around your neighborhood?

Streets/Sidewalks	Very Poor	Poor	Adequate	Good	Excellent	Total Respondents
Zone 1	33.33% 18	16.67% 9	29.63% 16	14.81% 8	5.56% 3	54
Zone 2	10.87% 5	26.09% 12	43.48% 20	17.39% 8	2.17% 1	46
Zone 3	21.05% 12	36.84% 21	29.82% 17	8.77% 5	3.51% 2	57
Total	35	42	53	21	6	157

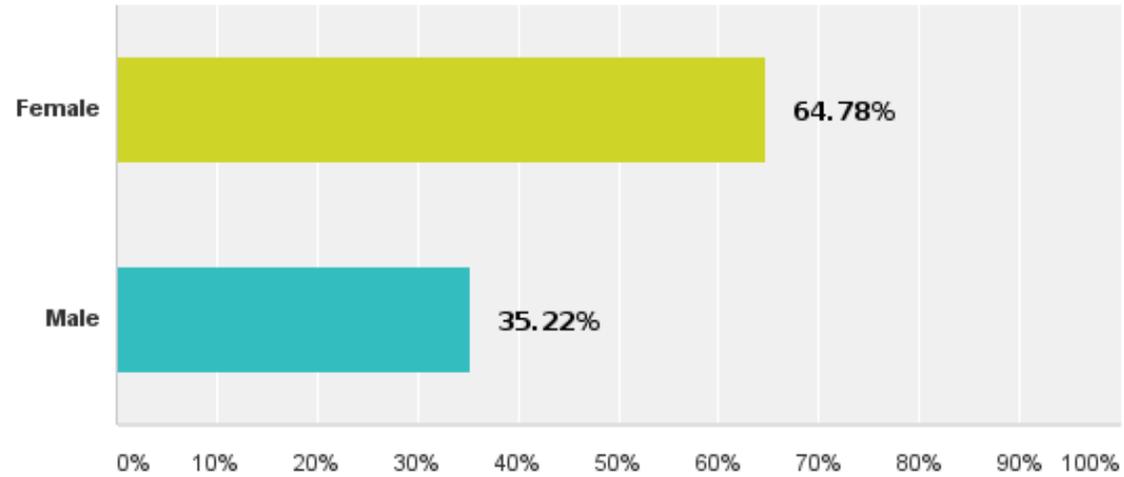
Grocery/Shopping Options	Very Poor	Poor	Adequate	Good	Excellent	Total Respondents
Zone 1	15.38% 8	7.69% 4	21.15% 11	42.31% 22	13.46% 7	52
Zone 2	0.00% 0	8.70% 4	30.43% 14	39.13% 18	21.74% 10	46
Zone 3	3.51% 2	12.28% 7	21.05% 12	42.11% 24	21.05% 12	57
Total	10	15	37	64	29	155



Q18 Check your sex:

Answered: 159

Skipped: 1



	Female	Male	Total Respondents
Zone 1	74.00% 37	26.00% 13	50
Zone 2	61.22% 30	38.78% 19	49
Zone 3	60.00% 36	40.00% 24	60
Total	103	56	159



Q19 How old are you?

Answered: 153

Skipped: 7





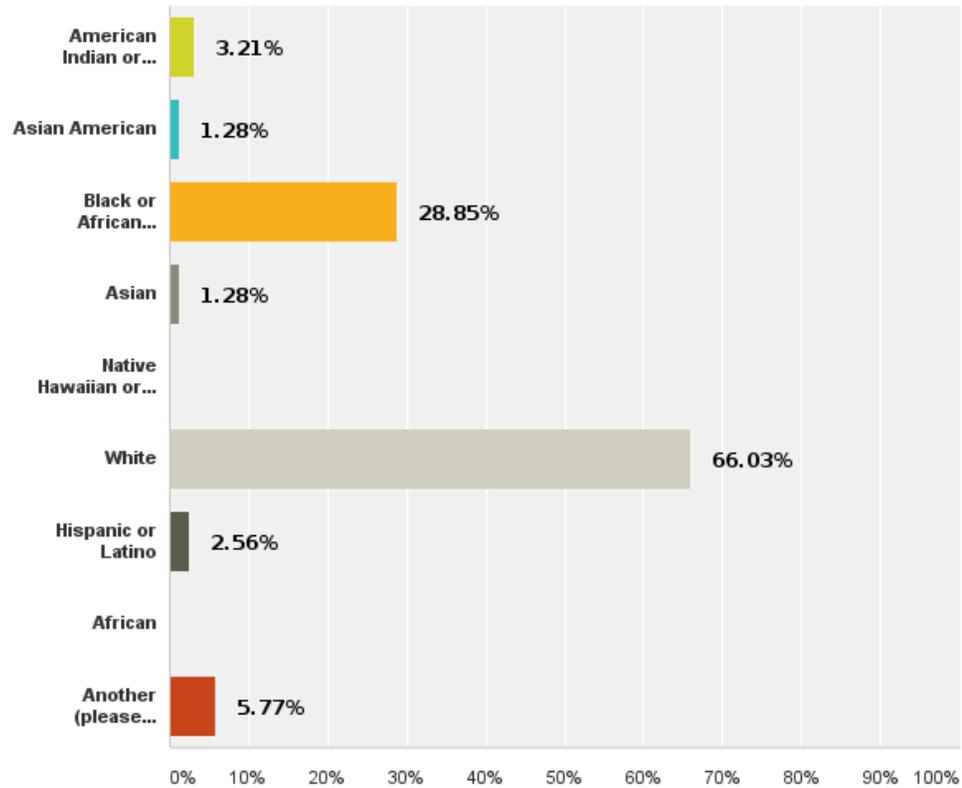
	10 to 14 years 10 to 14 years	15 to 19 years 15 to 19 years	20 to 24 years 20 to 24 years	25 to 29 years 25 to 29 years	30 to 34 years 30 to 34 years	35 to 39 years 35 to 39 years	40 to 44 years 40 to 44 years	45 to 49 years 45 to 49 years	50 to 54 years 50 to 54 years
Zone 1	0.00% 0	8.51% 4	8.51% 4	10.64% 5	8.51% 4	8.51% 4	12.77% 6	4.26% 2	21.28% 10
Zone 2	0.00% 0	0.00% 0	4.08% 2	20.41% 10	18.37% 9	4.08% 2	8.16% 4	12.24% 6	10.20% 5
Zone 3	1.75% 1	0.00% 0	8.77% 5	8.77% 5	10.53% 6	7.02% 4	5.26% 3	8.77% 5	7.02% 4
Total	1	4	11	20	19	10	13	13	19

	55 to 59 years 55 to 59 years	60 to 64 years 60 to 64 years	65 to 69 years 65 to 69 years	70 to 74 years 70 to 74 years	75 to 79 years 75 to 79 years	80 to 84 years 80 to 84 years	85 and over years 85 and over years	Total Respondents
Zone 1	8.51% 4	6.38% 3	2.13% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	47
Zone 2	4.08% 2	8.16% 4	4.08% 2	2.04% 1	0.00% 0	0.00% 0	4.08% 2	49
Zone 3	12.28% 7	8.77% 5	7.02% 4	5.26% 3	3.51% 2	5.26% 3	0.00% 0	57
Total	13	12	7	4	2	3	2	153



Q20 What racial/ethnic group(s) do you identify with? Check all that apply.

Answered: 156 Skipped: 4

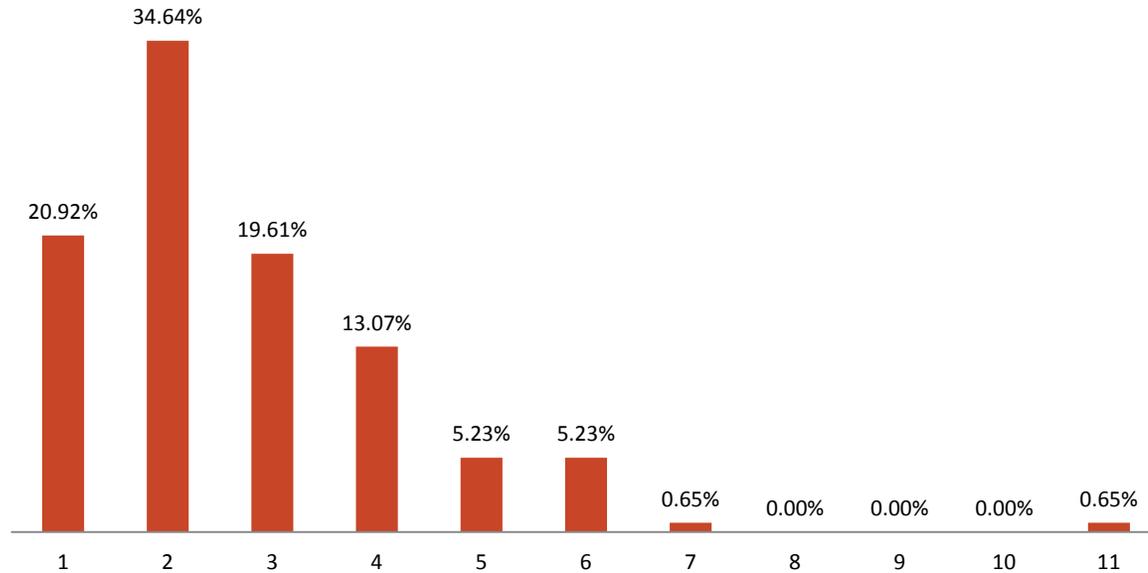


	American Indian or Alaska Native	Asian American	Black or African American	Asian	Native Hawaiian or Other Pacific Islander	White	Hispanic or Latino	African	Another (please specify)	Total Respondents
Zone 1	4.08%	0.00%	69.39%	0.00%	0.00%	34.69%	6.12%	0.00%	4.08%	58
	2	0	34	0	0	17	3	0	2	
Zone 2	4.08%	4.08%	8.16%	2.04%	0.00%	77.55%	2.04%	0.00%	8.16%	52
	2	2	4	1	0	38	1	0	4	
Zone 3	1.72%	0.00%	17.24%	1.72%	0.00%	82.76%	0.00%	0.00%	5.17%	63
	1	0	10	1	0	48	0	0	3	
Total	5	2	48	2	0	103	4	0	9	156



Q21 Including yourself, how many people live in your household? Do not include children who are away at college.

Answered: 147 Skipped: 13



	1	2	3	4	5	6	7	8	9	10	11	Total Respondents
Zone 1	24.49% 12	24.49% 12	26.53% 13	6.12% 3	2.04% 1	12.24% 6	2.04% 1	0.00% 0	0.00% 0	0.00% 0	2.04% 1	49
Zone 2	19.15% 9	34.04% 16	17.02% 8	17.02% 8	8.51% 4	4.26% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	47
Zone 3	19.30% 11	43.86% 25	15.79% 9	15.79% 9	5.26% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	57
Total	32	53	30	20	8	8	1	0	0	0	1	153



Q22 Identify the number of people from each age group who are living in your household, including yourself. Do not include children who are away at college.

Answered: 150

Skipped: 10

All Zones	1	2	3	4	Total
Under 5 years	55.00%	45.00%	0.00%	0.00%	16
	9	7	0	0	
5 to 9 years	61.54%	30.77%	0.00%	7.69%	26
	16	8	0	2	
10 to 14 years	66.67%	33.33%	0.00%	0.00%	27
	18	9	0	0	
15 to 19 years	91.30%	8.70%	0.00%	0.00%	23
	21	2	0	0	
20 to 24 years	70.00%	25.00%	0.00%	5.00%	20
	14	5	0	1	
25 to 29 years	65.63%	31.25%	3.13%	0.00%	32
	21	10	1	0	
30 to 34 years	71.43%	28.57%	0.00%	0.00%	28
	20	8	0	0	
35 to 39 years	60.00%	20.00%	20.00%	0.00%	15
	9	3	3	0	
40 to 44 years	70.59%	29.41%	0.00%	0.00%	17
	12	5	0	0	

All Zones	1	2	3	4	Total
45 to 49 years	69.23%	30.77%	0.00%	0.00%	13
	9	4	0	0	
50 to 54 years	66.67%	33.33%	0.00%	0.00%	21
	14	7	0	0	
55 to 59 years	87.50%	12.50%	0.00%	0.00%	16
	14	2	0	0	
60 to 64 years	68.75%	31.25%	0.00%	0.00%	16
	11	5	0	0	
65 to 69 years	62.50%	37.50%	0.00%	0.00%	8
	5	3	0	0	
70 and 74 years	87.50%	12.50%	0.00%	0.00%	8
	7	1	0	0	
75 to 79 years	80.00%	20.00%	0.00%	0.00%	5
	4	1	0	0	
80 to 84 years	50.00%	50.00%	0.00%	0.00%	4
	2	2	0	0	
85 and over years	100.00%	0.00%	0.00%	0.00%	2
	2	0	0	0	



Zone 1	1	2	Total
Under 5 years	60.00% 6	40.00% 4	10
5 to 9 years	55.56% 5	44.44% 4	9
10 to 14 years	61.54% 8	38.46% 5	13
15 to 19 years	92.31% 12	7.69% 1	13
20 to 24 years	71.43% 5	28.57% 2	7
25 to 29 years	87.50% 7	12.50% 1	8
30 to 34 years	100.00% 6	0.00% 0	6
35 to 39 years	75.00% 3	25.00% 1	4

Zone 1	1	2	Total
40 to 44 years	77.78% 7	22.22% 2	9
45 to 49 years	100.00% 3	0.00% 0	3
50 to 54 years	87.50% 7	12.50% 1	8
55 to 59 years	100.00% 4	0.00% 0	4
60 to 64 years	75.00% 3	25.00% 1	4
65 to 69 years	100.00% 1	0.00% 0	1



Q22 (continued) Identify the number of people from each age group who are living in your household, including yourself. Do not include children who are away at college.

Zone 2	1	2	3	Total
Under 5 years	80.00% 4	20.00% 1	0.00% 0	5
5 to 9 years	62.50% 5	37.50% 3	0.00% 0	8
10 to 14 years	57.14% 4	42.86% 3	0.00% 0	7
15 to 19 years	83.33% 5	16.67% 1	0.00% 0	6
20 to 24 years	80.00% 4	20.00% 1	0.00% 0	5
25 to 29 years	53.85% 7	38.46% 5	7.69% 1	13
30 to 34 years	57.14% 8	42.86% 6	0.00% 0	14
35 to 39 years	60.00% 3	0.00% 0	40.00% 2	5
40 to 44 years	50.00% 2	50.00% 2	0.00% 0	4

Zone 2	1	2	3	Total
45 to 49 years	50.00% 3	50.00% 3	0.00% 0	6
50 to 54 years	57.14% 4	42.86% 3	0.00% 0	7
55 to 59 years	100.00% 2	0.00% 0	0.00% 0	2
60 to 64 years	25.00% 1	75.00% 3	0.00% 0	4
65 to 69 years	100.00% 2	0.00% 0	0.00% 0	2
70 and 74 years	100.00% 3	0.00% 0	0.00% 0	3
75 to 79 years	100.00% 3	0.00% 0	0.00% 0	3
80 to 84 years	0.00% 0	0.00% 0	0.00% 0	0
85 and over years	100.00% 2	0.00% 0	0.00% 0	2



Zone 3	1	2	3	4	Total
Under 5 years	40.00% 2	60.00% 3	0.00% 0	0.00% 0	5
5 to 9 years	85.71% 6	14.29% 1	0.00% 0	0.00% 0	7
10 to 14 years	85.71% 6	14.29% 1	0.00% 0	0.00% 0	7
15 to 19 years	100.00% 4	0.00% 0	0.00% 0	0.00% 0	4
20 to 24 years	62.50% 5	25.00% 2	0.00% 0	12.50% 1	8
25 to 29 years	60.00% 6	40.00% 4	0.00% 0	0.00% 0	10
30 to 34 years	75.00% 6	25.00% 2	0.00% 0	0.00% 0	8
35 to 39 years	60.00% 3	40.00% 2	0.00% 0	0.00% 0	5
40 to 44 years	75.00% 3	25.00% 1	0.00% 0	0.00% 0	4

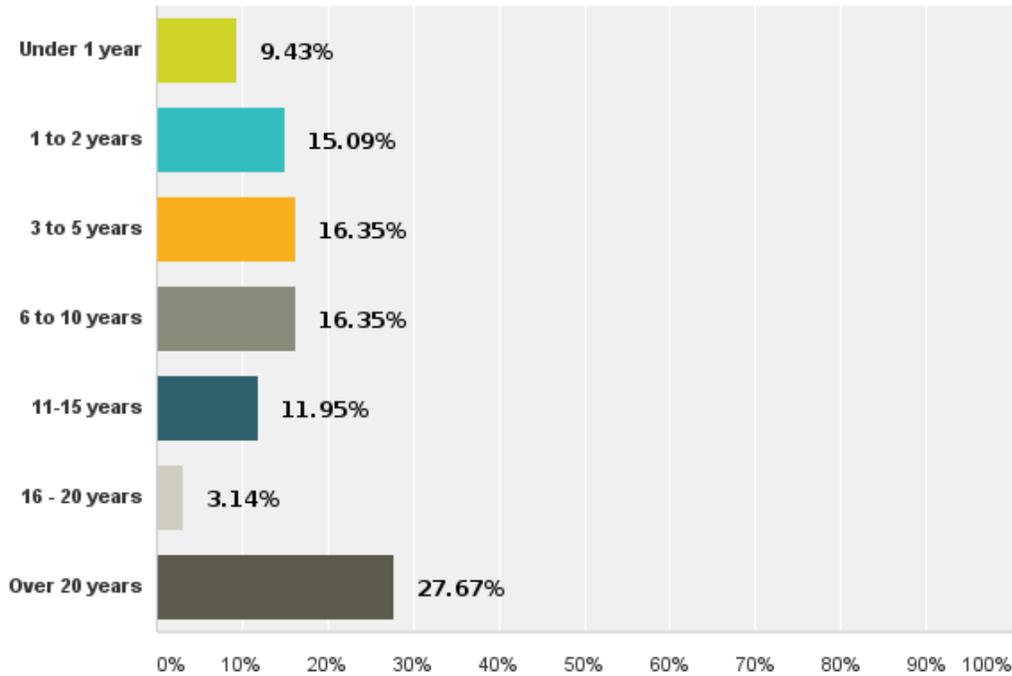
Zone 3	1	2	3	4	Total
45 to 49 years	75.00% 3	25.00% 1	0.00% 0	0.00% 0	4
50 to 54 years	50.00% 3	50.00% 3	0.00% 0	0.00% 0	6
55 to 59 years	80.00% 8	20.00% 2	0.00% 0	0.00% 0	10
60 to 64 years	87.50% 7	12.50% 1	0.00% 0	0.00% 0	8
65 to 69 years	40.00% 2	60.00% 3	0.00% 0	0.00% 0	5
70 and 74 years	80.00% 4	20.00% 1	0.00% 0	0.00% 0	5
75 to 79 years	50.00% 1	50.00% 1	0.00% 0	0.00% 0	2
80 to 84 years	50.00% 2	50.00% 2	0.00% 0	0.00% 0	4
85 and over years	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0



Q23 How long have you lived in the neighborhood?

Answered: 159

Skipped: 1



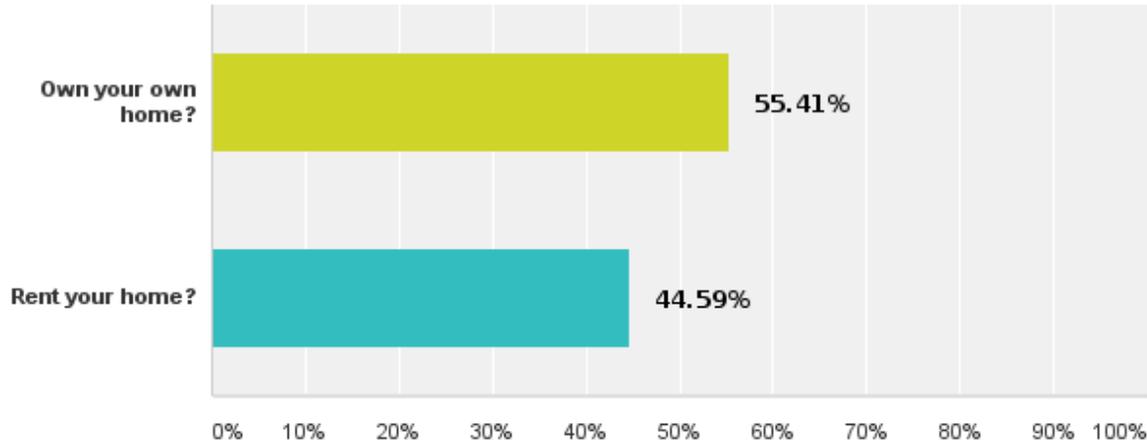
	Under 1 year	1 to 2 years	3 to 5 years	6 to 10 years	11 to 15 years	16 to 20 years	Over 20 years	Total Respondents
Zone 1	14.00% 7	18.00% 9	22.00% 11	14.00% 7	20.00% 10	2.00% 1	10.00% 5	50
Zone 2	4.08% 2	14.29% 7	18.37% 9	24.49% 12	6.12% 3	4.08% 2	28.57% 14	49
Zone 3	10.00% 6	13.33% 8	10.00% 6	11.67% 7	10.00% 6	3.33% 2	41.67% 25	60
Total	15	24	26	26	19	5	44	159



Q24 Do you own or rent your house?

Answered: 157

Skipped: 3



	Own your own home?	Rent your home?	Total
Zone 1	12.00% 6	88.00% 44	50
Zone 2	83.33% 40	16.67% 8	48
Zone 3	69.49% 41	30.51% 18	59
Total	87	70	157

What is your average monthly rent?

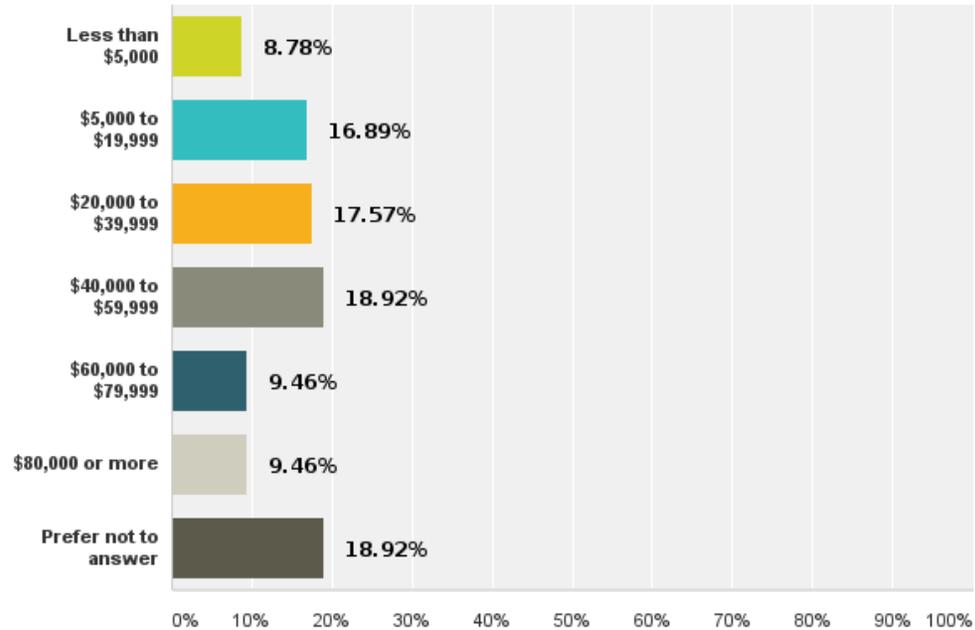
	HUD Section 8	Below \$350	\$350 to \$450	\$451 to \$550	\$551 to \$650	\$651 to \$750	\$751 to \$850	\$851 to \$950	\$951 and above	Child or Dependent w/o Rent	Total Respondents
Zone 1	13.04% 3	4.35% 1	13.04% 3	26.09% 6	34.78% 8	0.00% 0	0.00% 0	8.70% 2	0.00% 0	0.00% 0	23
Zone 2	0.00% 0	0.00% 0	12.50% 1	0.00% 0	25.00% 2	0.00% 0	25.00% 2	12.50% 1	25.00% 2	0.00% 0	8
Zone 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	6.67% 1	20.00% 3	26.67% 4	26.67% 4	6.67% 1	13.32% 2	15
Total	3	1	4	6	11	3	6	7	3	2	46



Q25 Which category best describes your household’s total combined income in the past year? Answers will help the City identify programs/grants/services that could be useful to Lierman Neighborhood.

Answered: 148

Skipped: 12



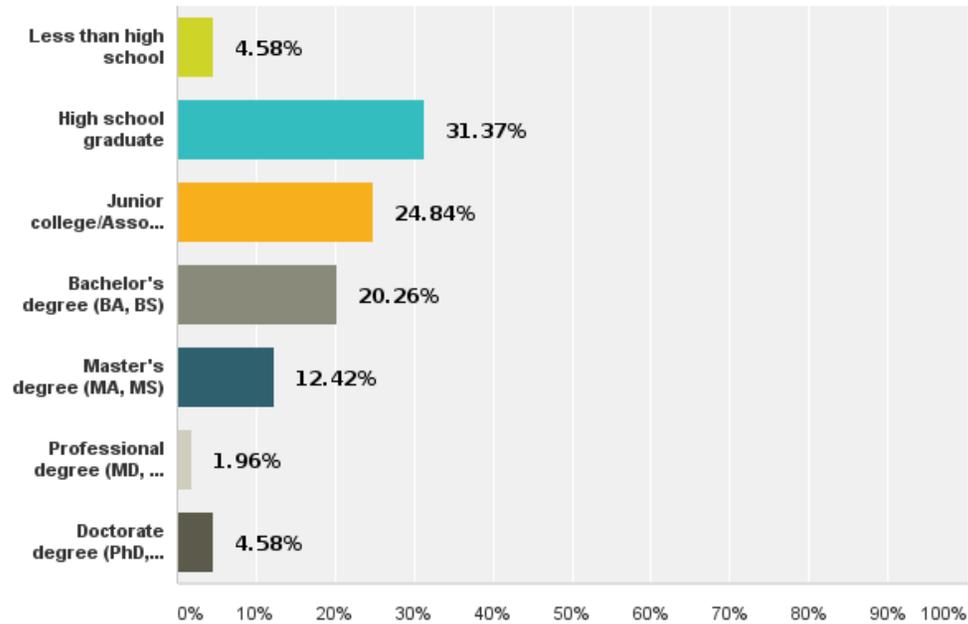
	Less than \$5,000	\$5,000 to \$19,999	\$20,000 to \$39,999	\$40,000 to \$59,999	\$60,000 to \$79,999	\$80,000 or more	Prefer not to answer	Total Respondents
Zone 1	26.67% 12	24.44% 11	17.78% 8	2.22% 1	0.00% 0	0.00% 0	28.89% 13	45
Zone 2	0.00% 0	16.67% 8	12.50% 6	22.92% 11	16.67% 8	14.58% 7	16.67% 8	48
Zone 3	1.82% 1	10.91% 6	21.82% 12	29.09% 16	10.91% 6	12.73% 7	12.73% 7	55
Total	13	25	26	28	14	14	28	148



Q26 What is your highest educational degree?

Answered: 153

Skipped: 7



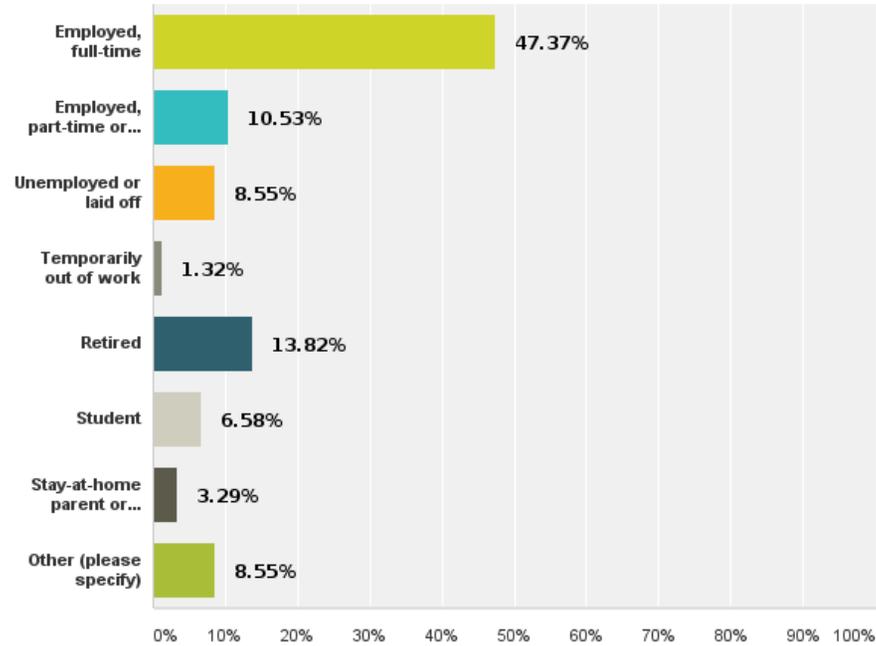
	Less than high school	High school graduate	Junior college/ Associate degree	Bachelor's degree (BA, BS)	Master's degree (MA, MS)	Professional degree (MD, JD, DDS)	Doctorate degree (PhD, EdD)	Total Respondents
Zone 1	12.50% 6	47.92% 23	27.08% 13	8.33% 4	2.08% 1	2.08% 1	0.00% 0	48
Zone 2	2.08% 1	18.75% 9	20.83% 10	25.00% 12	27.08% 13	2.08% 1	4.17% 2	48
Zone 3	0.00% 0	28.07% 16	26.32% 15	26.32% 15	8.77% 5	1.75% 1	8.77% 5	57
Total	7	48	38	31	19	3	7	153



Q27 What is your current employment status?

Answered: 152

Skipped: 8



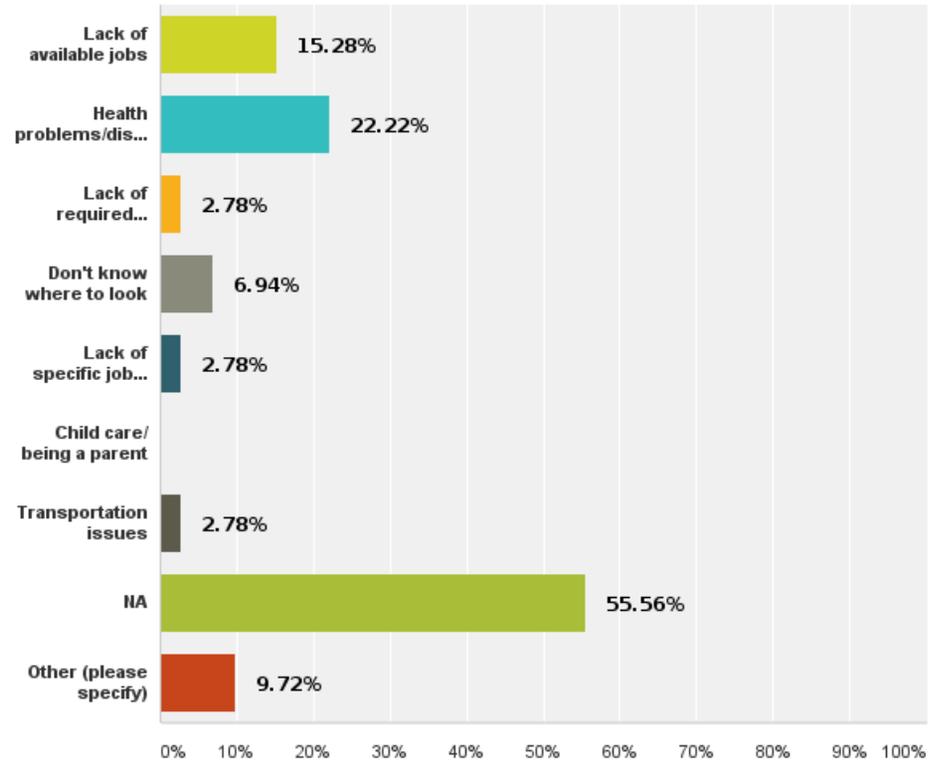
	Employed full-time	Employed part-time or underemployed	Unemployed or laid off	Temporarily out of work	Retired	Student	Stay-at-home parent or caregiver	Other (please specify)	Total Respondents
Zone 1	33.33% 15	11.11% 5	17.78% 8	4.44% 2	6.67% 3	6.67% 3	0.00% 0	20.00% 9	45
Zone 2	52.08% 25	16.67% 8	2.08% 1	0.00% 0	12.50% 6	6.25% 3	4.17% 2	6.25% 3	48
Zone 3	54.24% 32	5.08% 3	6.78% 4	0.00% 0	20.34% 12	6.78% 4	5.08% 3	1.69% 1	59
Total	72	16	13	2	21	10	5	13	152



Q28 If you answered unemployed, what prevents you from finding employment? Please check all that apply.

Answered: 72

Skipped: 88



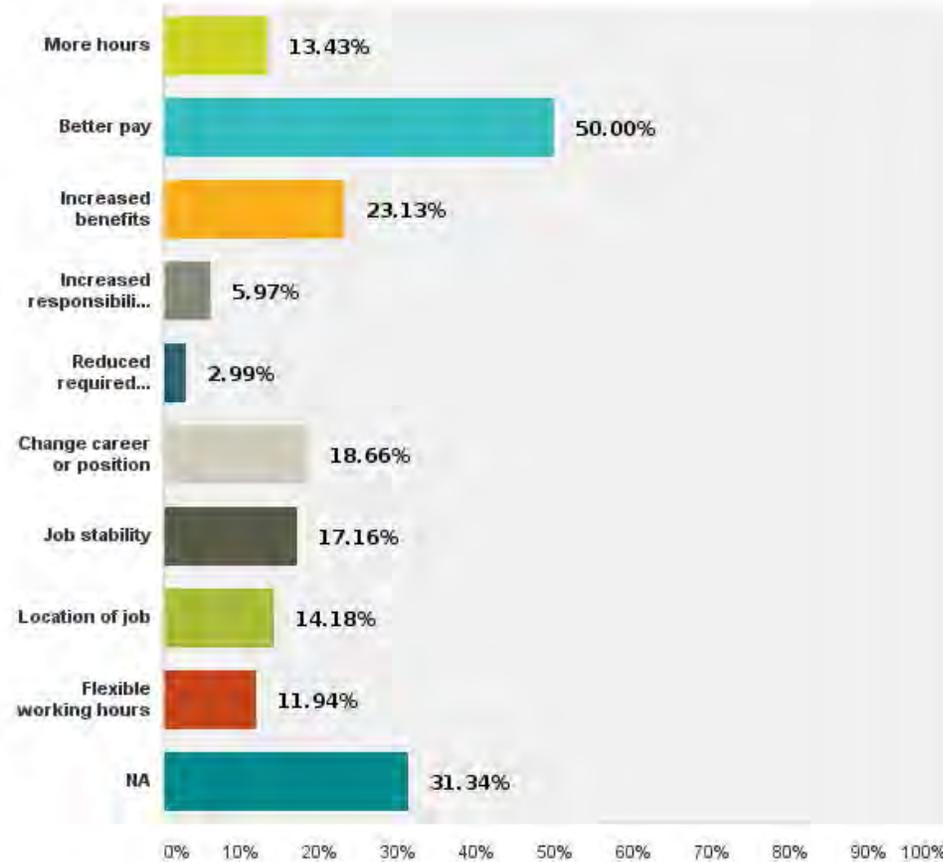
	Lack of available jobs	Health problems or disability	Lack of required education	Don't know where to look	Lack of specific job skills	Child care/being a parent	Transportation Issues	NA	Other (please specify)	Total Respondents
Zone 1	24.00% 6	48.00% 12	4.00% 1	12.00% 3	4.00% 1	0.00% 0	4.00% 1	44.00% 11	16.00% 4	39
Zone 2	10.53% 2	15.79% 3	5.26% 1	10.53% 2	0.00% 0	0.00% 0	5.26% 1	63.16% 12	5.26% 1	22
Zone 3	10.71% 3	14.29% 4	0.00% 0	0.00% 0	3.57% 1	0.00% 0	0.00% 0	71.43% 20	7.14% 2	30
Total	11	19	2	5	2	0	2	43	7	72



Q29 If you could improve your employment, what areas would you focus on? Please check all that apply.

Answered: 134

Skipped: 26



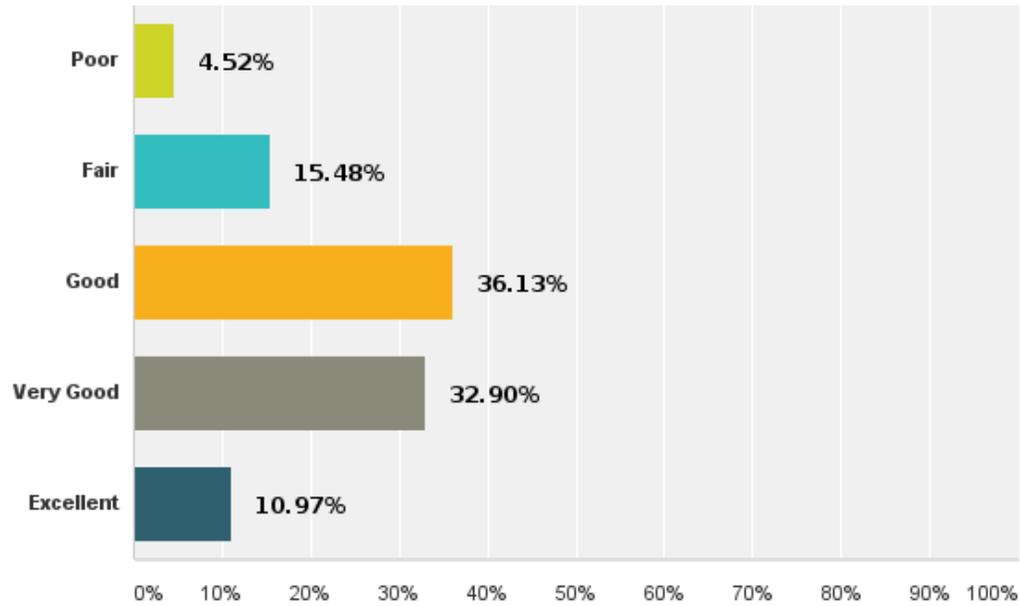
	More hours	Better pay	Increased Benefits	Increased Responsibilities	Reduced required overtime	Change career or position	Job stability	Location of job	Flexible working hours	NA	Total Respondents
Zone 1	23.08%	56.41%	25.64%	5.13%	0.00%	25.64%	23.08%	15.38%	12.82%	33.33%	86
	9	22	10	2	0	10	9	6	5	13	
Zone 2	11.11%	53.33%	26.67%	13.33%	2.22%	22.22%	17.78%	17.78%	13.33%	26.67%	92
	5	24	12	6	1	10	8	8	6	12	
Zone 3	8.00%	48.00%	18.00%	0.00%	6.00%	10.00%	12.00%	10.00%	10.00%	40.00%	81
	4	24	9	0	3	5	6	5	5	20	
Total	18	70	31	8	4	25	23	19	16	45	134



Q30 How would you describe, in general, your overall health?

Answered: 155

Skipped: 5



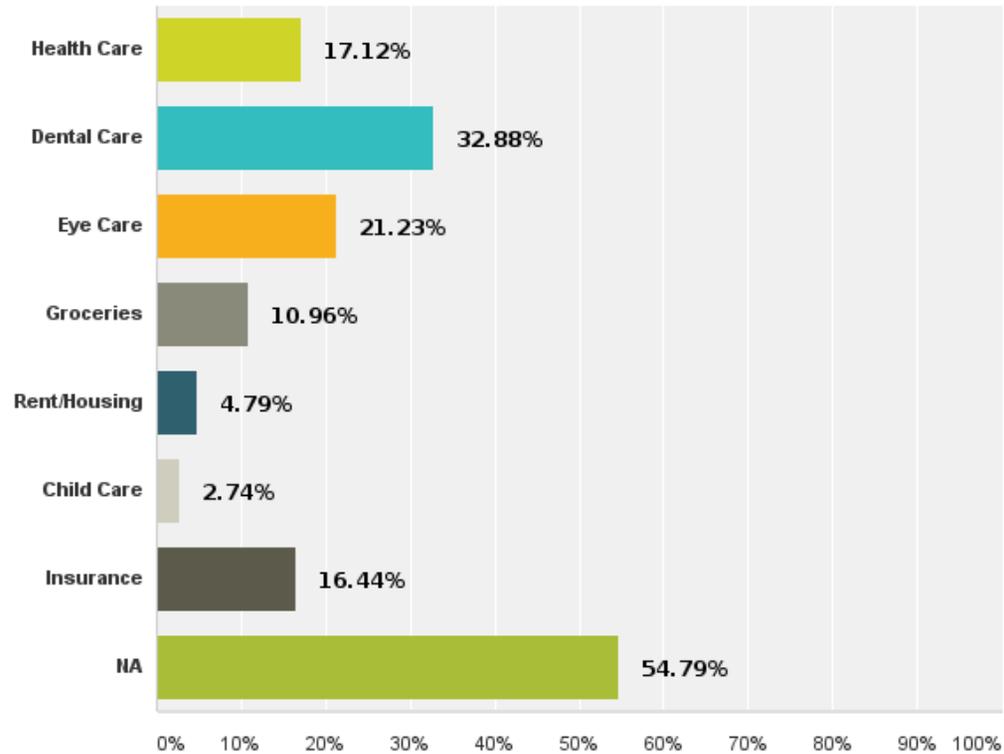
	Poor	Fair	Good	Very Good	Excellent	Total Respondents
Zone 1	12.50% 6	12.50% 6	37.50% 18	37.50% 12	12.50% 6	48
Zone 2	0.00% 0	14.58% 7	35.42% 17	37.50% 18	12.50% 6	48
Zone 3	1.69% 1	18.64% 11	35.59% 21	35.59% 21	8.47% 5	59
Total	7	24	56	51	17	155



Q31 In the past year, have you found yourself having to go without any of the following for any amount of time?

Answered: 146

Skipped: 14



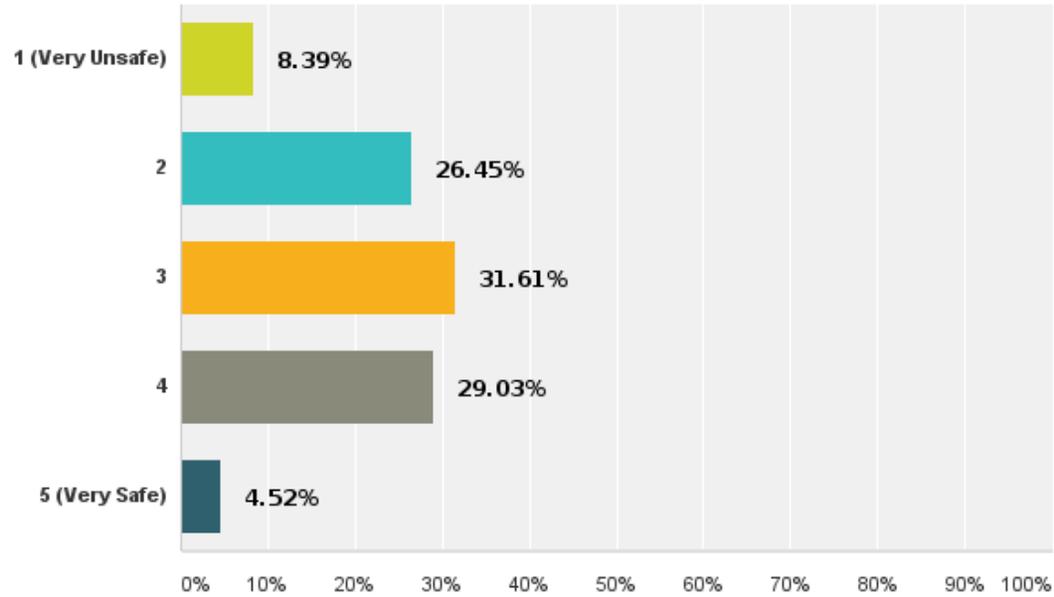
	Health Care	Dental Care	Eye Care	Groceries	Rent/Housing	Child Care	Insurance	NA	Total Respondents
Zone 1	31.91%	53.19%	23.40%	21.28%	17.02%	6.38%	21.38%	40.43%	101
	15	25	11	10	8	3	10	19	
Zone 2	18.18%	36.36%	22.73%	11.36%	4.55%	0.00%	15.91%	56.82%	73
	8	16	10	5	2	0	7	25	
Zone 3	3.64%	23.64%	18.18%	1.82%	0.00%	1.82%	12.73%	65.45%	70
	2	13	10	1	0	1	7	36	
Total	25	54	31	16	10	4	24	80	146



Q32 Rate how safe you feel in the neighborhood:

Answered: 155

Skipped: 5



	1 (Very Unsafe)	2	3	4	5 (Very Safe)	Total Respondents
Zone 1	14.89% 7	19.15% 9	29.79% 14	29.79% 14	6.38% 3	47
Zone 2	2.08% 1	35.42% 17	25.00% 12	33.33% 16	4.17% 2	48
Zone 3	8.33% 5	25.00% 15	38.33% 23	25.00% 15	3.33% 2	60
Total	13	41	49	45	7	155



Q33 If you feel unsafe, what are your main safety concerns?

Answered: 96

Skipped: 64

Zone 1	Total Responses
Break-Ins/Theft/Vandalism	32% 8
Violence/Shootings	24% 6
Drugs	8% 2
Too Dark at Night	8% 2
Roads	8% 2
Abandoned Buildings	4% 1
Total	25

Zone 2	Total Responses
Break-Ins/Theft/Vandalism	54% 19
Too Dark at Night	43% 15
Drugs	20% 7
People Loitering	9% 3
Speeding Cars	6% 2
Violence/Shootings	14% 5
Total	35

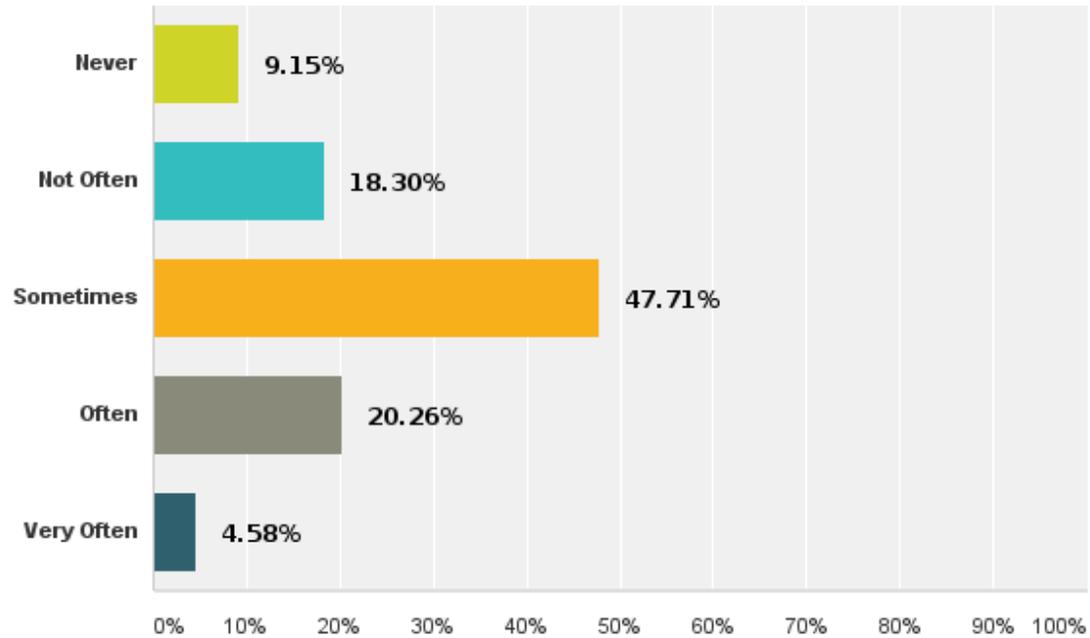
Zone 3	Total Responses
Break-Ins/Theft/Vandalism	56% 20
People Loitering	28% 10
Too Dark at Night	19% 7
Violence	14% 5
Drugs	8% 3
Total	36



Q34 How often do you feel that people in the neighborhood help each other?

Answered: 153

Skipped: 7



	Never	Not Often	Sometimes	Often	Very Often	Total
Zone 1	10.64%	25.53%	36.17%	19.15%	8.51%	47
	5	12	17	9	4	
Zone 2	2.08%	22.92%	50.00%	20.83%	4.17%	48
	1	11	24	10	2	
Zone 3	13.79%	8.62%	55.17%	20.69%	1.72%	58
	8	5	32	12	1	
Total Respondents	14	28	73	31	7	153

