

WELCOME TO URBANA

Our City has developed this Quick Reference Guide to assist you in locating telephone numbers that are sometimes difficult to find online or in the telephone book. This alphabetical listing, by subject, is not limited to City of Urbana offices; it includes frequently called County, State and Township facilities as well as many other helpful numbers.

We hope you find this information helpful, and we welcome you to Urbana.

Sincerely,
Diane Wolfe Marlin
Mayor

HELPFUL LINKS

Champaign-Urbana Mass Transit District
cumtd.com

Krannert Center for the Performing Arts
krannertcenter.com

Landscape Recycling Center
landscaperecyclingcenter.org

Parkland College
parkland.edu

Urbana Free Library
urbanafreelibrary.org

University of Illinois
uiuc.edu

Urbana Champaign Sanitary District
u-csd.com

Urbana's Market at the Square
urbanaininois.us/market

Urbana Park District
urbanaparks.org

Urbana Public Arts Program
urbanaininois.us/arts

Urbana Public Television
urbanapublictelevision.org

Urbana School District #116
usd116.org



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City of Urbana
400 S. Vine Street
Urbana, Illinois 61801



City of Urbana

Quick
Reference
and
Resource
Guide

City of Urbana
400 S. Vine Street
Urbana, Illinois 61801
[urbanaininois.us](#)



Listings A - F

Abandoned/Inoperable Vehicle	217-384-0200
Air Pollution (IEPA).....	217-278-5800
Animals	
Barking Dogs, Dogs Running Loose	217-333-8911
Dead Animals.....	217-384-0200
Licenses, Rabies Tags	217-384-3798
Bicycle Registration Information.....	217-384-0200
Building Inspections	217-384-0200
Building Safety.....	217-384-0200
Bus Service	
Mass Transit District.....	217-384-8188
City Clerk, Urbana.....	217-384-0200
Champaign County	
Assessor.....	217-384-3760
Board of Review (Real Estate Taxes).....	217-384-3758
Circuit Clerk.....	217-384-3725
Recorder of Deeds.....	217-384-3774
Regional Planning Commission.....	217-328-3313
Champaign County Chamber of Commerce..	217-359-1791
Chemical Spills	217-333-8911
Community Elements	217-398-8080
Convention & Visitors Bureau.....	217-351-4133
Champaign County Clerk's Office	217-384-3720
Birth & Death Certificates	
Election & Voter Registration	
Marriage Licenses	
Champaign Co. Info. & Referral Hotline..2-1-1	
Cunningham Township	
Assessor.....	217-367-7059
Supervisor	217-384-4144
Debris & Junk	217-384-2416
Discrimination Complaints	217-384-2466
Driver's License Information.....	217-278-3344
Economic Development.....	217-384-0200
Family Service of Champaign County.....	217-352-0099
Fire Department	
Emergency Calls.....9-1-1	
Fire Non-Emergency	217-384-0200
Fire Prevention Bureau	217-384-0200

Listings G - R

Garbage Haulers (<i>Go to urbanaindinois.us/GarbageHaulers</i>)	
Gas Leaks.....9-1-1	
Grants Management.....	217-384-0200
Housing Authority, Champaign County	217-378-7100
Housing Loans & Grants (HUD Only)	217-384-0200
Human Relations Division	217-384-0200
Human Resoures Division	217-384-0200
Humane Society Animal Shelter	217-344-7297
Jobs, City of Urbana	217-384-0200
Landscape Recycling Center.....	217-344-5323
Leaf Pickup and Christmas Tree Collection...	217-384-0200
Legal Division (City Attorney)	217-384-0200
Library, Urbana	217-367-4057
LIHEAP.....	217-384-1226
Market at the Square (farmers market)	217-384-0200
Mayor's Office.....	217-384-2457
METCAD (Non-emergency Number).....	217-333-8911
Nuisance	217-384-0200
Park District, Urbana	217-367-1544
Parking.....	217-384-0200
Disability Placards	
Malfunctioning Meters	
Permit (Special Parking)	
Rental Spaces	
Tickets	
Passports	217-384-0200
Planning.....	217-384-0200
Police Department	
Emergency Calls.....9-1-1	
Non-Emergency.....	217-384-2320
Records.....	217-382-2320
Youth Officer.....	217-384-2320
Post Office (Tatman Ct.), Urbana.....	217-337-6297
Power Outage (Ameren-Illinois Power).....	800-755-7000
Public Arts Program.....	217-384-0200
Public Defender's Office.....	217-384-3714
Public Health District, Champaign-Urbana...	217-352-2961
Public Works Department.....	217-384-0200
Right-of-Way Inspections.....	217-384-0200

Listings S - W

Salvation Army	
Family Services.....	217-373-7827
Homeless Shelter.....	217-373-7830
School District, Urbana #116.....	217-384-3636
Sewer	
Problems Daytime.....	217-384-0200
Problems Night/Emergency.....	217-384-0200
Snow Removal (City property).....	217-384-0200
State's Attorney.....	217-384-3733
Streets.....	217-384-0200
Intersection Visibility Problems	
Lighting, Residential Neighborhoods	
Repairs, Potholes	
Signs Missing or Needed	
Traffic Signal Malfunctioning	
Social Security Office.....	877-819-2593
Tenant Union	
Students.....	217-333-0112
Others.....	217-352-6220
Traffic	
Traffic Court (Moving Violations).....	217-384-3717
Traffic Safety Concerns.....	217-384-0200
Traffic Signal Malfunctioning.....	217-384-0200
Train Station (AMTRAK)	
Reservations.....	800-872-7245
Passenger Station.....	217-352-5905
Trees, Shrubs on City Property.....	217-384-0200
U-Cycle Information.....	217-384-0200
Urbana Public Television (UPTV).....	217-384-0200
Utilities	
Ameren-Illinois Power.....	800-755-5000
Sewer Bills.....	217-367-3409
Urbana & Champaign Sanitary Dist..	217-367-3409
Utility Locations (J.U.L.I.E.).....	8-1-1
Water Hookup (Il. American Water)...	217-352-7001
Water Leaks and Main Breaks.....	217-352-7001
Water Pollution.....	217-384-0200
Weeds and Tall Grass	
Private Property.....	217-384-0200
City-Owned Property.....	217-384-0200

